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BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of Illinois

TOUCHNET INFORMATION SYSTEMS, INC.
SOFTWARE LICENSES, SOFTWARE MAINTENANCE SERVICES,
EQUIPMENT, TRAINING SERVICES AND INSTALLATION SERVICES
OFFICE OF INFORMATION TECHNOLOGY
DISTRICT OFFICE

THE CHANCELLOR

REPORTS

that as part of the PeopleSoft Enterprise Management strategy, the district requires a third party tool to develop and maintain a payment gateway system for credit card payments and a Interactive Voice Response (IVR) system for the PeopleSoft Student Administration system; and

that OIT has recommended to purchase a payment gateway system for credit card and e-check payments from TouchNet which will allow students to make payments through the web and to purchase a IVR system from TouchNet which will allow students to register for classes using a touchtone phone; and

that OIT also has recommended to purchase professional services from TouchNet to install the software, conduct technical training and provide software maintenance on the payment gateway and IVR systems; and

that OIT staff has received a proposal from TouchNet to provide the software licenses and hardware at a cost not to exceed \$149,930.00 which includes the first year of maintenance and to provide professional services (installation and training services) at a cost not to exceed \$44,878.00 resulting in a total cost not to exceed \$194,808.00; and

that this professional service agreement and computer software and hardware is exempt from competitive procurement.

THE CHANCELLOR

RECOMMENDS

that the Board of Trustees approve the agreement with TouchNet Information Systems, Inc. for software licenses and hardware at a cost not to exceed \$149,930.00 and for professional services to provide installation and training services at a cost not to exceed \$44,878.00 resulting in a total cost not to exceed \$194,808.00 and authorizes the Chairman of the Board to execute any documents pertaining to the software licenses and professional services.

FINANCIAL

\$194,808.00 – Deferred Maintenance Grant 301720400 - 0023001

Respectfully submitted,

Wayne D. Watson,
Chancellor

May 13, 2004