

35328
ADOPTED-BOARD OF TRUSTEES
COMMUNITY COLLEGE DISTRICT NO. 508
DECEMBER 5, 2024

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
COUNTY OF COOK AND STATE OF ILLINOIS

MANAGED HOSTING SERVICES
SIERRA-CEDAR, LLC
AMAZON WEB SERVICES, INC.
THE OFFICE OF INFORMATION TECHNOLOGY
DISTRICT WIDE
(RENEWAL)

THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel of the legal form of such agreements, to renew the agreement with Sierra-Cedar, Inc. (SCI) for Managed Hosting and Services to remotely host PeopleSoft applications and related infrastructure for the period from January 1, 2025, through December 31, 2026, at a total cost not to exceed \$4,000,000.

VENDORS: Sierra-Cedar, LLC.
1255 Alderman Drive
Alpharetta, Georgia 30005

Amazon Web Services, Inc.
410 Terry Avenue North,
Seattle, WA 98109-5210
U.S.A.

USER: District Wide

ORIGINAL TERM:

In accordance with board report 33323, the original term of the agreement commenced November 1, 2017, and ended on December 31, 2022, with an option to extend for two (2) additional two (2) year periods.

FIRST RENEWAL TERM:

In accordance with board report 34635, the first renewal term of the agreement commenced January 1, 2023, through December 31, 2026.

AMENDMENT AND RENEWAL TERM:

In accordance with board report 34960, the original term of the agreement commenced November 1, 2017, and ended November 19, 2023, with a first option to extended from November 10, 2023, to December 31, 2024; and a second option to extend from January 1, 2025, to December 31, 2026.

FINAL RENEWAL TERM:

The final renewal agreement shall commence January 1, 2025, and end on December 31, 2026.

SCOPE OF SERVICES:

Sierra-Cedar will perform the following tasks:

- As required, maintain and upgrade City Colleges of Chicago's PeopleSoft (PS) and PeopleSoft-related applications to the latest SCI supported platform (including servers, applications, operating system, and databases, cloud, etc...)
 - Coordinate with CCC to ensure security, access, and connectivity to the new managed hosted environments
- Provide PeopleSoft professional support services as appropriate
- Maintaining agreed upon Service Level Agreements (SLAs) with CCC for the duration of the contract term
- Liaise with AWS by (i) paying all AWS fees that CCC owes to AWS and (2) serving as CCC's point of contact for technical support with AWS.

AWS will provide cloud hosting services for CCC's PeopleSoft (PS) and PeopleSoft-related applications (production and non-production) including:

- Portal
- Human Capital Management (HCM)
- Financials and Supply Chain Management (FSCM)
- Campus Solutions (CS)

BENEFIT TO CITY COLLEGES OF CHICAGO:

- Allow more flexibility with planned maintenance (approximately 4 hours versus entire day, and in most cases, can postpone with less advanced notice)
- Provides a "turnkey," flexible solution for PeopleSoft application hosting that allows CCC to manage the application according to their needs and covers all costs related to the systems infrastructure
- Provides all PeopleSoft Enterprise infrastructure support responsibilities via CCI's expert hosting service center
- Application Management Services (AMS) support team can provide some or all CCC's PeopleSoft Enterprise and Oracle development and configuration activities
- Achieves significant overall cost efficiencies – Build-out cost minimized through leveraging CCI's experiences with CCC; Reduced future storage costs
- Expandable and on-demand architectures provide quick build times
- Provides an "always-on," fully redundant enterprise class application environment.
- Eliminates the additional expense associated with periodic onsite support services.
- Industry-leading service and infrastructure performance guarantees per CCI's Service Level Agreement
- Guaranteed Service Levels that are included in the base hosting services pricing, including 99.8% availability, with penalties of up to 100% of the monthly hosting fee for failure to meet this threshold
- Robust hosting agreement includes all requisite technology and support - Remedy Service Desk, HP/Mercury BAC Monitoring, and Web Portal; also includes required technology upgrades and hardware capacity upgrades

VENDOR SELECTION CRITERIA:

Pursuant to Board Reports 33323, 34635 and 34960, specifications were prepared by District Procurement Staff and a Request for Proposal (RFP) #MWJ1701 was publicly advertised on April 17, 2017, and was sent to nine (9) vendors. On May 31, 2017, three (3) firms responded: 1) Oracle America, Inc.; 2) Highstreet IT Solutions, LLC; and 3) Sierra- Cedar, Inc. Three (3) companies submitted

no-bids: Accenture, Ciber and Computer Aid (CAI).

All proposals were reviewed, evaluated, and ranked by a selection committee which included the Offices of Information Technology, Strategy and Academic Governance and Malcolm X College.

The evaluation criteria included:

- Qualifications and Experience of the Firm and Staff/Personnel
- Data Center/Hosting
- Application Management
- Disaster Recovery/Business Continuity (Plan/Validations)
- City Colleges of Chicago (CCC) Collaboration Capabilities/Access
- Migration/Build-Out (Implementation) Strategy
- Exit Strategy
- Costs/Discounts
- Current/Future Technologies
- Value-Added (Licenses, Monitoring, Dashboards, Reports, etc.)
- Key Differentiators
- M/WBE Compliance

Based on the evaluation scoring of the written proposals, the committee recommends the acceptance of the proposal from Sierra-Cedar, Inc. to provide Managed Hosting Services PS/ERP Applications to City Colleges of Chicago.

MBE/WBE COMPLIANCE:

The Office of Procurement Services has reviewed the proposed compliance plan and determined the Vendor has complied with the Board Approved MBE/WBE Contract Participation Plan:

<u>Vendor</u>	<u>MBE or WBE</u>	<u>%</u>	<u>Participation</u>	<u>Certifying Agency</u>
SDA Consulting, Inc. 616 W Fulton Street Chicago, IL 60661	MBE	25	Direct	City of Chicago
The William Everett Group 35 E Wacker Dr, Ste 3900 Chicago, IL 60601	WBE	7	Direct	Cook County

GENERAL CONDITIONS:

Inspector General- It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General’s authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board’s Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL:

Total: \$4,000,000

Charge to: The Office of Information Technology

Source of Funds: Education Fund and Capital Fund

Budget Lines: 53/540000-00003-0023006 - 80000

53/540000-92015-0023006-80000

Respectfully Submitted,

**Juan Salgado,
Chancellor**

December 5, 2024 – The Office of Information Technology