34747

ADOPTED – BOARD OF TRUSTEES COMMUNITY COLLEGE DISTRICT NO. 508 MARCH 2, 2023

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

SALESFORCE LICENSES CARAHSOFT TECHNOLOGY CORP. OFFICE OF INFORMATION TECHNOLOGY DISTRICT WIDE

THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel of the legal form of such agreements, to enter into an agreement with Carahsoft Technology Corporation, on to provide various Salesforce licenses for the period of March 26, 2023 through March 25, 2024 and a total cost not to exceed \$290,802.

VENDOR: Carahsoft Technology Corp. 11493 Sunset Hills Road, Suite 100 Reston, VA 20190

USER: District Wide

ORIGINAL TERM:

The term of this agreement shall commence on March 26, 2023 and shall end on March 25, 2024.

SCOPE OF SERVICES:

CCC's agreement with Carahsoft will enable CCC to purchase Salesforce licenses to support current operational and implementation needs.

BENEFIT TO CITY COLLEGES OF CHICAGO:

- 1. The Service Cloud, Lighting Platform Starter, Admissions Connect, and Experience Cloud licenses will allow CCC to continue the implementation of the new student lifecycle CRM, built on the Salesforce platform.
- 2. The Marketing Cloud licenses will allow CCC to continue its use of an advanced marketing platform for recruitment and other outreach initiatives.
- 3. The Datorama licenses is a dashboard platform for Marketing Cloud that will enable CCC to track outreach efforts from multiple advertising and other channels.

VENDOR SELECTION CRITERIA:

In Board Report #29816 and #32583, the Board approved the participation in the use of Omnia Partners (formerly U.S. Communities Government Purchasing Alliance). Carahsoft Technology Corp was awarded c on tract# R 91 90 2 in accordance with the procurement procedures as detailed in RFP # 19-19, (Educational Software Solutions and Services). Pursuant to State law, contracts for

goods and services procured from another governmental entity are exempt from the District's competitive bidding requirements.

MBE/WBE COMPLIANCE:

The Office of Procurement Services has reviewed the proposed compliance plan and has determined that the vendor has complied with the Board Approved MBE/WBE Participation Plan with a recommended 7 % waiver of the WBE goal.

<u>Vendor</u>	<u>MBE</u> or W	<u>%</u>	<u>Direct or</u> Indirect	Certifying Agency
Solai & Cameron Technologies 3410 W. Van Buren Chicago, IL 60624 Mallar Solai, Owner	MBE	29.5	Indirect	City of Chicago

GENERAL CONDITIONS:

Inspector General – It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General's authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board's Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL

Total: \$290,802 Charge to: Office of Information Technology Source of Funds: Capital/Education/Grant FY23: 540000-00003-various-80000 540000-92015-various-80000

Respectfully submitted,

Juan Salgado Chancellor

March 02, 2023 - Office of Information Technology