

34826
ADOPTED-BOARD OF TRUSTEES
COMMUNITY COLLEGE DISTRICT NO. 508
JUNE 1, 2023

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
COUNTY OF COOK AND STATE OF ILLINOIS

SALESFORCE LICENSES
CARASOFT TECHNOLOGY CORP.
THE OFFICE OF INFORMATION TECHNOLOGY
DISTRICT WIDE
(AMENDMENT TO BOARD REPORT #34747, ADOPTED MARCH 2, 2023)

THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel of the legal form of such agreements, to amend the agreement with Carahsoft Technology Corporation to provide an additional \$150,000 in authority to purchase additional Salesforce licenses to support current operational and implementation needs and have a coterminous end to the original contract end date of March 25, 2024, and a total cost not to exceed \$440,802.

VENDOR: Carahsoft Technology Corp.
11493 Sunset Hills Road, Suite 100
Reston, VA 20190

USER: District Wide

TERM:

The original term of this agreement commenced on March 26, 2023 and shall end on March 25, 2024. The term for the additional license purchase shall begin no sooner than July 30, 2023, and will co-term to the original end date of March 25, 2024.

SCOPE OF SERVICES:

CCC's agreement with Carahsoft will enable CCC to purchase Salesforce licenses to support current operational and implementation needs.

BENEFIT TO CITY COLLEGES OF CHICAGO:

1. The Service Cloud, Lighting Platform Starter, Admissions Connect, and Experience Cloud licenses will allow CCC to continue the implementation of the new student lifecycle CRM, built on the Salesforce platform.
2. The Marketing Cloud licenses will allow CCC to continue its use of an advanced marketing platform for recruitment and other outreach initiatives.
3. The Datorama licenses is a dashboard platform for Marketing Cloud that will enable CCC to track outreach efforts from multiple advertising and other channels.
4. The additional Salesforce licenses will allow CCC to continue to support the endeavors of the Chancellor's Office, Transfer Partners, Economic and Workforce Innovations, Marketing and Communications, Community and Legislative Affairs, and Grants Management.

VENDOR SELECTION CRITERIA:

Pursuant to Board Report #29816 and #32583, the Board approved the use of the of the Omnia Partners (formerly U.S. Communities Government Purchasing Alliance). Carahsoft Technology Corp was awarded contract # R91902 in accordance with the procurement procedures as detailed in RFP # 19-19, (Educational Software Solutions and Services). Pursuant to State Law, contracts for goods and services procured from another governmental entity are exempt from the District’s competitive bidding requirements.

MBE/WBE COMPLIANCE:

The Office of Procurement Services has reviewed the proposed compliance plan and has determined that the vendor has complied with the Board Approved MBE/WBE Participation Plan with a recommended 7 % waiver of the WBE goal.

<u>Vendor</u>	<u>MBE or WBE</u>	<u>%</u>	<u>Direct or Indirect</u>	<u>Certifying Agency</u>
Solai & Cameron Technologies 3410 W. Van Buren Chicago, IL 60624 Mallar Solai, Owner	MBE	29.5	Indirect	City of Chicago

GENERAL CONDITIONS:

Inspector General – It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General’s authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board’s Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL

Total: \$440,802

Charge to: Office of Information Technology

Source of Funds: Capital/Education/Grant

FY23: 540000-00003-various-80000

540000-92015-various-80000

Respectfully submitted,

**Juan Salgado
Chancellor**