# 34847 ADOPTED – BOARD OF TRUSTEES COMMUNITY COLLEGE DISTRICT NO. 508 JULY 20, 2023

### BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

## ENTERPRISE DATA WAREHOUSE AND BUSINESS INTELLIGENCE SOLUTION ZOGO TECHNOLOGIES, LLC. THE OFFICE OF INFORMATION TECHNOLOGY DISTRICT WIDE

#### THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel as to the legal form of such agreement, to authorize a renewal agreement with Zogo Technologies, LLC. for an enterprise data warehouse and business intelligence platform, for the period of August 1, 2023, to July 31, 2025, at a total cost not to exceed \$461,736 for the contract term.

**VENDOR:** Zogo Technologies, LLC (dba ZogoTech)

4514 Cole Ave #600 Dallas, TX 75206

**USER:** District Wide

#### **ORIGINAL TERM:**

The original term of this agreement commenced on January 1, 2021, and shall end on July 31, 2023, with an option to renew for an additional two-year period.

#### **RENEWAL TERM:**

In accordance with Board Report 34127, the renewal term of this agreement shall begin on August 1, 2023 and shall end on July 31, 2025.

#### **SCOPE OF SERVICES:**

Zogo Technologies, LLC (ZogoTech) will provide an enterprise data warehouse and business intelligence platform that will allow CCC to standardize, analyze and illustrate information in order to make more informed business decisions and create workable plans and strategies to reduce costs, identify new program opportunities, eliminate inefficient business processes, increase enrollment and provide adequate resources to educate students.

ZogoTech Analytics Platform will:

- integrate and store data from Oracle PeopleSoft Campus Solution v.9.0, flat files and SQL platforms like MS SQL and MySQL.
- provide an environment where complex data processing can be performed quickly and efficiently.
- provide self-service capability to create reports to examine emerging trends, achieve key performance indicators and a variety of ad hoc requests. CCC users have access to create reports and dashboards without requiring the assistance of IT or data analyst.
- provide the ability to develop reports containing aggregate and detailed data with drill down capabilities.
- enable the creation of self-service dashboards to visualize and explore live and historical CCC data sets, so dashboard viewers can quickly and easily understand key information at a glance.
- provide capability of storing and reporting data in snapshots of time (monthly, quarterly, yearly).
- provide a business intelligence tool that is easy to learn, use and customize regardless of technical expertise. CCC users can have different skill sets and the user interface, graphics and "what-if" analysis should be intuitive.
- provide user-specific security that allows to limit access to specific datasets, BI features and applications based on user role or group membership.
- provide an enterprise license that permits unlimited use of business intelligence tool throughout CCC.

#### **BENEFIT TO CITY COLLEGES OF CHICAGO:**

Utilizing data warehouse and business intelligence platform will enable CCC to unify, analyze, and illustrate information in order to make more informed business decisions and create workable plans and strategies to cut costs, identify new program opportunities, eliminate inefficient business processes, increase enrollment and provide adequate resources to educate students. Expected business benefits are:

- Improved the accuracy, timeliness, quality and overall effectiveness of decisions.
- Improved availability, transparency and relevance of information to support decision-making capabilities.
- Better responsiveness to the changing needs of decision makers at any level.
- Ability to efficiently and effectively support internal and external request for information.
- Gives users access to create reports with no IT involvement.

#### **VENDOR SELECTION CRITERIA:**

Specifications were prepared by District Procurement staff and Request for Proposals (RFP) #DK2001 were publicly advertised on August 20, 2020. The RFP was sent to sixty (60) companies. Twenty-four (24) companies attended the Zoom pre-submittal conference on

August 27, 2020. Fifteen (15) companies responded on September 25, 2020. The responding vendors: 1) AST, 2) Carahsoft, 3) EPSoft, 4) Infinite, 5) Infor, 6) Innova, 7) IPC, 8) Iyka, 9) Keyrus, 10) Prolific, 11) Quanam, 12) SAS, 13) Slalom, 14) Thought Focus, 15) ZogoTech

Each committee member independently reviewed and rated the fifteen proposals based on the criteria outlined in the RFP, which included:

- Past experience with higher educational institutions or comparable organizations (10 max. pts.)
- Viabilty of Implementation (30 max. pts.)
- Functional and technical requirements as outlined in the scope of services (25 max. pts.)
- Qualifications of firm and assigned team members (10 max. pts.)
- Cost/Fees in relation to the scope of services as described in the RFP (15 max. pts.)
- M/WBE Compliance (10 max. pts.)

The Procurement Services team collected each evaluator's ratings and comments and calculated the average score for each proposal. The Committee held a consensus meeting with the Procurement Services team to discuss the response and the solution offered by each individual vendor. During this meeting, committee members reached an agreement on a ranking for each proposal.

Based on the evaluations of each firm's written proposal the evaluation team recommends the acceptance of ZogoTech as the vendor who will achieve the objectives originally stated in the proposal, which are designed to provide flexible and integrated technology-based systems that deliver critical information to district and college departments, staff, students, and the community

<u>Vendor</u>	MBE or WBE	<u>%</u>	<u>Participation</u>	Certifying Agency
ZogoTech	MBE	100%	Direct	National Minority Supplier
4514 Cole Avenue				Development Council
Suite #600				
Dallas, Tx 75205				

#### MBE/WBE COMPLIANCE:

The Office of Procurement Services has reviewed the proposed renewal and has determined the Vendor has complied with the Board Approved MBE/WBE Contract Participation Plan with a recommended waiver of the WBE goal.

#### **GENERAL CONDITIONS:**

Inspector General- It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General's authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics — It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board's Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

#### **FINANCIAL**

**Total**: \$461,736

Charge to: The Office of Information Technology

**Sources of Funds:** Capital Fund/Education **FY23:** 53/5400000-92015-0023007-80000 53/5400000-00003-0023007-80000

Respectfully submitted,

Juan Salgado Chancellor

July 13, 2023 – The Office of Information Technology