34990

ADOPTED-BOARD OF TRUSTEES COMMUNITY COLLEGE DISTRICT NO. 508 DECEMBER 7, 2023

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

EMERGENCY NOTIFICATION SYSTEM RAVE WIRELESS DBA RAVE MOBILITY SAFETY THE OFFICE OF INFORMATION TECHNOLOGY DISTRICT WIDE (RENEWAL)

THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel of the legal form of such agreements, to renew the agreement with Rave Wireless dba Rave Mobile Safety for emergency notifications to CCC staff and students, as needed for the period from January 1, 2024 through December 31, 2024 at a cost not to exceed \$82,500.

VENDOR: Rave Wireless dba Rave Mobile

Safety 492 Old Connecticut Path

Framingham, MA 01701

USER: District Wide

ORIGINAL TERM (BR 33608):

The original term commenced on January 1, 2019 and ended on December 31, 2021 with three (3) additional one-year renewal options.

FIRST RENEWAL TERM (BR 34354):

The first renewal term commenced on January 1, 2022 and shall end on December 31, 2022 with two (2) additional one-year renewal options remaining.

SECOND RENEWAL TERM (BR 34636):

The second renewal term commenced on January 1, 2023 and shall end on December 31, 2023 with one (1) additional one-year renewal options remaining.

THIRD AND FINAL RENEWAL TERM:

The third and final renewal term will commence on January 1, 2024 and shall end on December 31, 2024.

SCOPE OF SERVICES:

Rave Mobile Safety will provide an emergency management notification system that will perform emergency notifications for emergency events and other mass communications as needed. The system is web-based, has an integration with CCC student information and HR systems, and is administered by CCC designated administrators in the Offices of Safety and Security and Communications. Communications will be sent via text message, email, phone calls, digital signage and social media. Importantly, the selected system provides

a high degree of availability and redundancy so that critical messages can be sent at the time they need to be.

BENEFIT TO CITY COLLEGES OF CHICAGO:

This system enables authorized personnel to quickly and reliably send mass emergency notifications to targeted students and staff, on multiple devices, informing them of important events they should be aware of to keep them safe and secure.

VENDOR SELECTION CRITERIA:

Procurement Services staff prepared and advertised the RFP on August 17, 2018 and sent to twenty-three

- (23) companies. Eight (8) companies submitted proposals on September 12, 2018: 1) Alertus Technologies;
- 2) Amika Mobile Corporation; 3) Athoc (a div. of Blackberry); 4) CutCom Software, Inc. (AppMore); 5) DL Solutions, Inc.; 6) Everbridge, Inc.; 7) Mobile Resource & Development, LLC; and, 8) Rave Wireless dba Rave Mobile Safety.

Mobile Resource & Development and Blackberry was deemed as non-responsive for not submitting in accordance with the submittal requirements.

All qualifications were reviewed, evaluated and ranked by staff representing departments in the Office of Information Technology, Office of Safety and Security, and the Communications Department. Each committee member independently reviewed and rated the eight (8) proposals based on the criteria outlined in the RFP, which included:

- Past experience with higher educational institutions or comparable organizations
- o Functional and technical requirements as outlined in the scope of services
- o Qualifications of the firm and assigned team members
- Cost/Fees
- o MBE/WBE compliance

The top three ranked firms DLT Solutions, LLC, Rave Wireless dba Rave Mobile Safety and Everbridge, Inc. were invited for oral presentations. Based on the composite scoring after the oral presentations, Everbridge, Inc. was not recommended to move forward with best and final pricing. Based on the best and final pricing received, the staff recommends the acceptance of the proposal from Rave Wireless dba Rave Mobile Safety.

Bidder	Service	Costs Year 1	Costs Year 2	Cost Year 3	Total
	Descriptio				
DLT Solutions, LLC	Software	\$86,700	\$86,700	\$86,700	\$273,553
	License				
2411 Dulles Corner	Setup Costs	\$13,453			
Park Herndon VA	Other Costs				
Rave Mobile Safety	Software	\$82,500	\$82,500	\$82,500	\$249,500
	License				
492 Old Connecticut	Setup Costs	\$2,000			
Path Framingham, MA	Other Costs				

MBE/WBE COMPLIANCE:

The Office of Procurement Services has reviewed the proposed compliance plan and recommends a full waiver of the Board Approved MBE/WBE Contract Participation Plan due to the nature of the agreement (electronic emergency notifications).

GENERAL CONDITIONS:

Inspector General – It shall be the duty of the aforementioned party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General authority under Article 2, Section 2.74(b) of the Board Bylaws.

Ethics – It shall be the duty of the aforementioned party to the agreement to comply with the applicable Provisions of the Board's Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7014 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL

Total: \$82,500

Charge to: The Office of Information Technology

Sources of Funds: Education Fund

FY22: 53/540000-00003-0023008-80000

Respectfully submitted,

Juan Salgado Chancellor

December 7, 2023 – The Office of Information Technology