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BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
COUNTY OF COOK AND STATE OF ILLINOIS

MANAGED HOSTING SERVICES
SIERRA-CEDAR, LLC.
OFFICE OF INFORMATION TECHNOLOGY
DISTRICT WIDE
(RENEWAL)

THE CHANCELLOR RECOMMENDS:
that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel of the legal form of such agreements, to renew the agreement with Sierra-Cedar, Inc. (SCI) for Managed Hosting and Services to remotely host PeopleSoft applications and related infrastructure for the period from January 1, 2023, through December 31, 2026, at a total cost not to exceed $8,000,000.

VENDORS: Sierra-Cedar, LLC.
                 1255 Alderman Drive
                 Alpharetta, Georgia 30005

USER: District Wide

ORIGINAL TERM:
The original term of the agreement commenced November 1, 2017 and will end on December 31, 2022 with an option to extend for two (2) additional two (2) year periods.

SCOPE OF SERVICES:

Sierra-Cedar will perform the following tasks:

- As required, maintain and upgrade City Colleges of Chicago's PeopleSoft (PS) and PeopleSoft-related applications to the latest SCI supported platform (including servers, applications, operating system, and databases, cloud, etc..)
- Host CCC's PeopleSoft (PS) and PeopleSoft-related applications (productive and non-production) including:
  - Portal
  - Human Capital Management (HCM)
  - Financials and Supply Chain Management (FSCM)
  - Campus Solutions (CS)
- Coordinate with CCC to ensure security, access, and connectivity to the new manage hosted environments
- Provide PeopleSoft professional support services as appropriate

- Maintaining agreed upon Service Level Agreements (SLAs) with CCC for the duration of the contract term

BENEFIT TO CITY COLLEGES OF CHICAGO:

- Allow more flexibility with planned maintenance (approximately 4 hours versus entire day, and in most cases, can postpone with less advanced notice)
- Provides a "turnkey," flexible solution for PeopleSoft application hosting that allows CCC to manage the application according to their needs and covers all costs related to the systems infrastructure
- Provides all PeopleSoft Enterprise infrastructure support responsibilities via CCI's expert hosting service center
- Application Management Services (AMS) support team can provide some or all of CCC's PeopleSoft Enterprise and Oracle development and configuration activities
- Achieves significant overall cost efficiencies – Build-out cost minimized through leveraging CCI's experiences with CCC; Reduced future storage costs
- Expandable and on-demand architectures provide quick build times
- Provides an "always-on," fully redundant enterprise class application environment.
- Eliminates the additional expense associated with periodic onsite support services.
- Industry-leading service and infrastructure performance guarantees per CCI's Service Level Agreement
- Guaranteed Service Levels that are included in the base hosting services pricing, including 99.8% availability, with penalties of up to 100% of the monthly hosting fee for failure to meet this threshold
- Robust hosting agreement includes all requisite technology and support - Remedy Service Desk, HP/Mercury BAC Monitoring, and Web Portal; also includes required technology upgrades and hardware capacity upgrades

VENDOR SELECTION CRITERIA:

Specifications were prepared by District Procurement Staff and a Request for Proposal (RFP) #MWJ1701 was publicly advertised on April 17, 2017 and was sent to nine (9) vendors. On May 31, 2017 three (3) firms responded: 1) Oracle America, Inc.; 2) Highstreet IT Solutions, LLC; and 3) Sierra-Cedar, Inc. Three (3) companies submitted no-bids: Accenture, Ciber and Computer Aid (CAI).

All proposals were reviewed, evaluated and ranked by a selection committee which included the Offices of Information Technology, Strategy and Academic Governance and Malcolm X College.

The evaluation criteria included:

- Qualifications and Experience of the Firm and Staff/Personnel
- Data Center/Hosting
- Application Management
- Disaster Recovery/Business Continuity (Plan/Validations)
- City Colleges of Chicago (CCC) Collaboration Capabilities/Access
- Migration/Build-Out (Implementation) Strategy
- Exit Strategy
- Costs/Discounts
- Current/Future Technologies
- Value-Added (Licenses, Monitoring, Dashboards, Reports, etc…)

- Key Differentiators
- M/WBE Compliance

Based on the evaluation scoring of the written proposals, the committee recommends the acceptance of the proposal from Sierra-Cedar, Inc. to provide Managed Hosting Services PS/ERP Applications to City Colleges of Chicago.

MBE/WBE COMPLIANCE:

The Office of Contract Compliance has reviewed the proposed agreement and has determined the Vendor is in compliance with the consulting portion of the scope of services:

Vendor	MBE or WBE	%	Direct or Indirect	Certifying Agency
SDA Consulting, Inc	MBE	25%	Direct	City of Chicago
The William Everett Group	WBE	7%	Direct	Cook County

GENERAL CONDITIONS:

Inspector General- It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General's authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board's Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL:

Total: $8,000,000
Charge to: Office of Information Technology
Source of Funds: Education Fund and Capital Fund

FY23: 53/540000-00003-0023006 80000
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Respectfully submitted,

Juan Salgado
Chancellor

November 3, 2022 – Office of Information Technology