### 34354

## ADOPTED

# BOARD OF TRUSTEES - COMMUNITY COLLEGE DISTRICT NO. 508 NOVEMBER 4, 2021

# BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

# EMERGENCY NOTIFICATION SYSTEM RAVE WIRELESS DBA RAVE MOBILITY SAFETY OFFICE OF INFORMATION TECHNOLOGY DISTRICT WIDE (RENEWAL)

#### THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel of the legal form of such agreements, to renew the agreement with Rave Wireless dba Rave Mobile Safety for emergency notifications to CCC staff and students, as needed for the period from January 1, 2022 through December 31, 2022, at a cost not to exceed \$82,500.

**VENDOR:** Rave Wireless dba Rave Mobile Safety

492 Old Connecticut Path Framingham, MA 01701

**USER:** District Wide

#### **ORIGINAL TERM:**

The original term commenced on January 1, 2019 and shall end on December 31, 2021 with three (3) additional one-year renewal options.

#### **FIRST RENEWAL TERM:**

The first renewal term shall commence on January 1, 2022 and shall end on December 31, 2022 with two (2) additional one-year renewal options remaining.

#### **SCOPE OF SERVICES:**

Rave Mobile Safety will provide an emergency management notification system that will perform emergency notifications for emergency events and other mass communications as needed. The system is web-based, has an integration with CCC student information and HR systems, and is administered by CCC designated administrators in the Offices of Safety and Security and Communications. Communications will be sent via text message, email, phone calls, digital signage and social media. Importantly, the selected system provides a high degree of availability and redundancy so that critical messages can be sent at the time they need to be.

#### **BENEFIT TO CITY COLLEGES OF CHICAGO:**

This system enables authorized personnel to quickly and reliably send mass emergency notifications to targeted students and staff, on multiple devices, informing them of important events they should be aware of to keep them safe and secure.

#### **VENDOR SELECTION CRITERIA:**

Procurement Services staff prepared and advertised the RFP on August 17, 2018 and sent to twenty-three (23) companies. Eight (8) companies submitted proposals on September 12, 2018: 1) Alertus Technologies; 2) Amika Mbile Corporation; 3) Athoc (a div. of Blackberry); 4) CutCom Software, Inc. (AppMore); 5) DLT

Solutions, Inc.; 6) Everbridge, Inc.; 7) Mobile Resource & Development, LLC; and, 8) Rave Wireless dba Rave Mobile Safety.

Mobile Resource & Development and Blackberry was deemed as non-responsive for not submitting in accordance with the submittal requirements.

All qualifications were reviewed, evaluated and ranked by staff representing departments in the Office of Information Technology, Office of Safety and Security, and the Communications Department. Each committee member independently reviewed and rated the eight (8) proposals based on the criteria outlined in the RFP, which included:

- o Past experience with higher educational institutions or comparable organizations
- o Functional and technical requirements as outlined in the scope of services
- o Qualifications of the firm and assigned team members
- Cost/Fees
- o MBE/WBE compliance

The top three ranked firms DLT Solutions, LLC, Rave Wireless dba Rave Mobile Safety and Everbridge, Inc. were invited for oral presentations. Based on the composite scoring after the oral presentations, Everbridge, Inc. was not recommended to move forward with best and final pricing. Based on the best and final pricing received, the staff recommends the acceptance of the proposal from Rave Wireless dba Rave Mobile Safety.

Bidder	Service Description	Costs Year 1	Costs Year 2	Cost Year 3	Total
DLT Solutions, LLC	Software License Fees	\$86,700	\$86,700	\$86,700	\$273,553
2411 Dulles Corner Park	Setup Costs	\$13,453			
Herndon, VA 20171	Other Costs				
Rave Mobile Safety	Software License Fees	\$82,500	\$82,500	\$82,500	\$249,500
492 Old Connecticut Path	Setup Costs	\$2,000			
Framingham, MA 01701	Other Costs				

#### MBE/WBE COMPLIANCE:

The Office of Procurement Services has reviewed the proposed agreement and recommends a waiver of the Board Approved Participation Plan due to the nature of the services ("fully hosted managed and maintained software as a service") and the absence of subcontracting opportunities.

#### **GENERAL CONDITIONS:**

Inspector General – It shall be the duty of the aforementioned party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General authority under Article 2, Section 2.74(b) of the Board Bylaws.

Ethics – It shall be the duty of the aforementioned party to the agreement to comply with the applicable Provisions of the Board's Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7014 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

#### **FINANCIAL**

**Total:** \$82,500

Charge to: Office of Information Technology

**Sources of Funds:** Education Fund **FY22:** 540000-00003-0023008-80000

Respectfully submitted,

Juan Salgado Chancellor

November 4, 2021 – Office of Information Technology