#### 34086

#### ADOPTED-BOARD OF TRUSTEES COMMUNITY COLLEGE DISTRICT NO. 508 NOVEMBER 5, 2020

#### BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

#### RESOLUTION

### ADOPT REVISIONS TO ACADEMIC & STUDENT POLICIES OF THE CITY COLLEGES OF CHICAGO NOVEMBER 2020 OFFICE OF ACADEMIC AND STUDENT AFFAIRS

WHEREAS, the Illinois Public Community College Act, as amended, lists the powers and duties of community college districts in the State of Illinois, and states in 110 ILCS 850/3-30, that:

"The board of any community college district has the powers...that may be requisite or proper for the maintenance, operation and development of any college or colleges under the jurisdiction of the board"; and

WHEREAS, the City Colleges of Chicago Academic & Student Policies have been developed to ensure that protocols for academic policies, admissions, tuition and financial aid, grading, students' rights and responsibilities, and related elements are established, reviewed and publicly communicated; and

**WHEREAS**, Section 4.3 of the Board Bylaws of City Colleges of Chicago provides for the adoption of policies and states that:

"The Board may adopt, from time to time, policy statements, guidelines, procedures, regulations, collective bargaining agreements, codes of conduct, or similar documents issued for the governance of the Board, the District and the Colleges"; and

WHEREAS, City Colleges of Chicago Academic & Student Policies have been revised and updated to: 1) update and clarify existing policy content and align with CCC strategies; and 2) add new policy or delete existing policy, as needed (an Executive Summary of revisions to Academic & Student Policies is attached as Exhibit A); and

**WHEREAS**, the Officers of the District support the policy revisions and updated City Colleges of Chicago Academic & Student Policies document that is being recommended by Provost and Chief Academic Officer.

**NOW, THEREFORE BE IT RESOLVED**, that the Board of Trustees of Community College District No. 508, County of Cook and State of Illinois, hereby adopts the revisions to policy and updated City Colleges of Chicago Academic & Student Policies document effective November 5, 2020 which shall be posted on the City Colleges of Chicago website.

November 5, 2020 – Office of Academic and Student Affairs

## Exhibit A City Colleges of Chicago Board Approved Academic & Student Policy

#### **Policy Update Executive Summary**

#### **Policy Revision Goals**

- Streamline, simplify, clarify and condense policies.
- Update/create new policies and delete policies that are no longer needed or redundant focus on correcting policies with errors, that are out of compliance and/or create barriers
  to student success.

#### **Clarify and Updated Existing Content**

- **Section 6.16 Satisfactory Academic Progress** Revision of policy and procedure to create progressive SAP process that is beneficial to student success and retention.
- **Section 7.01 Veterans Education Benefit** Addition of language to ensure compliance with Illinois Department of Veterans.
- **Section 8.34 Responsible Computer Use Policy** Clarification on existing policy to ensure compliance with the U.S. Department of Education
- **Section 10.30 Instructor Processes** Revision of policy to ensure compliance with the U.S. Department of Education.

# Exhibit B OFFICE OF ACADEMIC AND STUDENT AFFAIRS PROPOSED REVISIONS TO ACADEMIC & STUDENT POLICIES NOVEMBER 2020— DETAIL

The following document details the revisions to the Academic and Student Policies. Revisions include the following types:

- 1. Policy changes, including new policy language integrated into existing policy sections
- 2. Deletions of policies no longer needed
- 3. Highlights = policy changes / Highlights = procedures related to new policy changes

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
Section 6.16 Satisfactory Academic Progress	Section 6.16 Satisfactory Academic Progress	DO Academic &
CCC's Satisfactory Academic Progress (SAP) policy, procedures,	Federal regulation (34CFR 668, 16(e)) requires that a student	Student Affairs
and practices ensure full-compliance with federal regulations	receiving federal and state Financial Aid make Satisfactory	– Policy change
that govern federal student aid programs. SAP is cumulative in	Academic Progress (SAP) in accordance with the standards set by	to create
nature and takes into account all degree and certificate eligible	the College and the federal government. These limitations include	progressive SAP
classes attempted at any CCC college, as well as any transfer	all terms of enrollment, whether or not aid was awarded or	policy that is
hours and military credit accepted by CCC.	received.	beneficial to
		student success
Effective end of term processing for the Spring 2019 term, to	Effective Spring 2021, progress is measured throughout the	and retention.
retain financial aid eligibility, a student must maintain	academic program by the student's cumulative grade point	
satisfactory academic progress in his/her program of study in	average (Qualitative) and by credits earned as a percentage of	
three ways:	those attempted (Quantitative or Pace of Completion). In addition,	
·	students must complete their programs of study before	
	attempting 150% of the credits required to complete the program.	
1. Grade Point Average (CUM GPA): a student must	The Financial Aid Office will evaluate Satisfactory Academic	
maintain a Cumulative Grade Point Average (CUM-GPA)	Progress before Financial Aid is awarded and after grades are	
of 2.0 or higher (see <u>Cumulative Grade Point Average</u> ),	posted for every term, starting with their first term of enrollment.	
AND	Some certificate programs (i.e., shorter than 16 credits in total	
2. Pace: a student must complete (grade "D" or "S"	length) are ineligible for student financial aid, but those credits will	
or higher) 67% of the cumulative credit hours	be counted toward all SAP requirements (GPA, Completion Rate,	
attempted, AND	Maximum Timeframe, and Developmental Maximum) if the	
3. Maximum Timeframe: a student must stay on track	student later enrolls in an eligible program.	
to complete his/her program of study within 150%		
of the program's credit-hour length, or timeframe.	The CUM GPA measure includes remedial and college level	
The CUM GPA measure includes remedial and college level	courses. Pace and Timeframe measures include earned letter	
courses. Pace and Timeframe measures include earned letter	grades (A-F grades and Satisfactory/Unsatisfactory grades),	
grades (A-F grades and Satisfactory/Unsatisfactory grades),	transfer credits that apply toward the student's academic	
transfer credits that apply toward the student's academic	program, administrative withdrawals (ADW), student initiated	
program, administrative withdrawals (ADW), student initiated	withdrawals (WTH) after the Statistical Date for a class (the date	
withdrawals (WTH) after the Statistical Date for a class (the date	after which the class appears on a student's transcript), repeated	
after which the class appears on a student's transcript), repeated	courses, and classes for which an incomplete ("I") grade was	
courses, and classes for which an incomplete ("I") grade was	earned. Remedial courses are excluded from the Pace and	
earned. Remedial courses are excluded from the Pace and		

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
Maximum Timeframe measure. Foundational Studies, audited,	Maximum Timeframe measure. Foundational Studies, audited, or	
or cancelled courses do not count in SAP measures.	cancelled courses do not count in SAP measures.	
A student who earns a final grade of "D" or higher may repeat that course only one time and have it covered by financial aid. A one-time SAP reset is available for a student who changes his/her credit academic program, but SAP resets are always available for a student who completes a credit certificate or degree and starts a new credit program.	A student who earns a final grade of "D" or higher may repeat that course only one time and have it covered by financial aid. A one-time SAP reset is available for a student who changes his/her credit academic program, but SAP resets are always available for a student who completes a credit certificate or degree and starts a new credit program.	
A student who fails to maintain satisfactory academic progress for two consecutive terms will—lose financial aid eligibility, unless the student successfully appeals.	A student who fails to maintain Satisfactory Academic Progress for two consecutive terms will lose financial aid eligibility, unless the student successfully appeals.	
Procedure Section 6.16 Satisfactory Academic Progress	Procedure Section 6.16 Satisfactory Academic Progress	DO Academic &
<del>(a)</del> On an Ongoing Basis, as a Student	I. Student's Satisfactory Academic Progress (SAP) Status	Student Affairs
Students have access to informative materials, portal	The following items are indicators of a student's financial aid	- Procedure
updates, and other campus resource information –	status.	change to create
regardless of their Satisfactory Academic Progress (SAP)	a. SAP Good Standing: Students who are meeting all aspects of the Satisfactory Academic Progress	progressive SAP policy that is
<del>status.</del>	policy.	beneficial to student success
Financial aid and student advising are both trained to	b. SAP Warning: Students who fail to meet	and retention.
understand and speak with students in- depth about the	Satisfactory Academic Progress for the first time	
complexities of SAP for anyone who asks. In addition, there	(excluding students who have already attempted 150% of the credits required for their programs of	
will be per campus SAP campaigns to advise students, by	study) will be automatically placed in a Warning	
segment – warning, hold, probation for GPA, Pace, and/or	Status for one (1) term and are expected to meet	
Maximum Timeframe. Advising and financial aid will meet	SAP requirements by the end of that term. No	
regularly to close the information gap.	appeal is required during this Warning period.	
gap.	Students who fail to meet Satisfactory Academic	
	Progress requirements at the end of the Warning	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
(b) New Students  During new student orientation, we limit discussion of academic standing and satisfactory—academic progress because we make the presumption of success, not failure.  There will be a—brief explanation on what it takes to be	status term will be placed on a Financial Aid Hold. However, with a successful SAP appeal, those students will be placed on Financial Aid probation and will retain financial aid eligibility.	
successful, emphasizing good grades, completing all-classes successfully, and a brief overview of SAP policy that is still focused on the positives.	c. <b>SAP Probation:</b> Students who have successfully appealed their Financial Aid Hold are placed on Probation. Students on Probation are eligible to receive Financial Aid for one (1) semester, after which they MUST be in Good Standing or meeting	
Students who take College Success, will hear expanded explanations of SAP warnings and holds, but the focus will still very much be on what it takes to earn credentials of economic value and to remain in college and thrive.	d. SAP Hold: Students who do not meet the credit progression schedule and/or the cumulative grade point average standard, or who fail to meet	
SAP assessments are performed at the end of each term of enrollment for students in degree or certificate programs in the Credit Career. For students in clock hour programs (Skills Career), SAP assessments are performed when the	the requirements of their academic progress plan, will be placed on a Financial Aid Hold. Students on a Financial Aid Hold are not eligible to receive Financial Aid.	
student successfully completes the scheduled clock-hours and weeks for each payment period. Students must meet SAP standards to maintain eligibility for financial aid.	II. Student Notification  a. All credit students currently receiving Financial Ai will receive notification of their Satisfactory  Academic Progress status through their CCC e-maat the conclusion of end of term processing.	
(c) Impact of Enrollment Actions and Types of Courses on SAP Different grades, enrollment actions, and types of courses have varying effects on the CUM—GPA, Pace percentage, and Maximum Timeframe calculations.	b. Students who have been placed on a Financial Aid Warning or a Financial Aid Hold will also have an alert in their MyCCC.edu Student Portal.	
	III. Evaluating Progress  a. The Office of Student Financial Aid evaluates	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
Academic Dishonesty Withdrawal (ADH): Classes attempted during a term when an academic Dishonesty Withdrawal is posted are not included in the cumulative GPA calculation. However, the withdrawn courses do lower the student's Pace percentage and are included in the Maximum Timeframe calculation unless the student withdraws prior to the Statistical Date (the date after which the class appears on a student's transcript). See GLOSSARY OF TERMS for more information about the Statistical (STAT) Date.  Administrative Removal from College (ADR): Classes	Satisfactory Academic Progress for Financial Aid applicants three times a year (at the end of each semester). Returning students, who were not enrolled for the prior semester evaluation, are reviewed for Satisfactory Academic Progress when CCC receives their Free Application for Federal Student Aid (FAFSA).  IV. Standards of Satisfactory Academic Progress  a. Standard 1: Grade Point Average (GPA): Students must maintain a minimum cumulative GPA according to the following chart:	
attempted during a term when a student is removed from college and an ADR withdrawal is posted are not included in the cumulative GPA calculation.  However, the withdrawn courses do lower the student's Pace percentage and are included in the Maximum Timeframe calculation—unless the student withdraws prior to the Statistical Date (the date after which the class appears on a student's transcript).	Total Number of GPA Requirement Credits Attempted  1-15 16-30 1.75 31 or more  *Grades for Remedial courses are included in the GPA	
See GLOSSARY OF TERMS for more information about the Statistical (STAT) Date.  • Administrative Withdrawals: Administrative Withdrawals (ADW) are not included in the cumulative GPA calculation. However, ADWs do lower the student's Pace percentage and are included in the Maximum Timeframe calculation.  • Audited Courses: Audited courses (AUD) are not included in the GPA, Pace percentage, or Maximum Timeframe calculations.  • Cancelled Courses: If a course is cancelled, it is not	*Courses that receive a grade designation of Satisfactory "S" or Unsatisfactory "U" do not count towards the GPA.  *Non-grade designations of ADW, WTH, NSW. AUD, or Incomplete ("I") will be part of the student's transcript, but will not count towards the GPA.  *Non-grade designations of NC will be a part of student's transcript, but will not count towards GPA, PACE or TIMEFRAME	

Current Policy/Procedure	Proposed Po	licy/Procedure	Source & Rationale
included in the calculation of GPA, Pace percentage, or Maximum Timeframe.  • Change of Academic Program: A student may change their academic program one—time with a SAP reset. Only courses from the prior program that apply to current—program will be included in	must earn at least percentage, as sho number of credit h are included in this		
• <u>Deleted Courses</u> : If a course is deleted (DEL) for the reason of non-payment or failure—to meet the	Total Number of Credits Attempted  1-15	Pace Requirement  50%	
prerequisites, the course is not included in the calculation of GPA, Pace percentage, or Maximum Timeframe.	16-30 31 or more	60% 67%	
<ul> <li>Earned Letter Grades: Earned letter grades of A, B, C, D positively impact a student's Pace percentage and bring the student closer to completing his or her program within the Maximum Timeframe of the program if the earned grade is the student's first graded attempt. Although a D letter grade may not negatively impact a student's Pace percentage, it contributes to lowering the student's GPA to below the required         2.0 CUM-GPA standard. Earning an F letter grade negatively impacts the student's -GPA, Pace percentage and Maximum Timeframe determination.</li> <li>Foundational Studies Courses: Foundational Studies courses (also known as Pre Credit courses) are not included in the GPA, Pace percentage, or Maximum Timeframe -calculations.</li> <li>Incomplete grades: Incompletes ("I" grades) are not included in the cumulative GPA - calculation unless they are later converted to an F grade due to the</li> </ul>	Satisfactory/Unsatisfactory grapplicable towards the student courses, administrative withdrawals (WTH -after the student withdrawals (WTH -after the student may have taken at Chicago many years ago or during school. This excludes  c. Standard 3: Maxima complete their degram complete their degram is no longer than 1 the program. The standard course work other schools access (regardless of any	rer grades of A,B,C,D, or F, rades, transfer credits that are t's degree/certificate, repeated awals (ADW), student initiated transcript date) and classes for arned. This also includes courses any one of the City Colleges of any Dual Enrollment while in high remedial coursework.  Timeframe: Students must gree or certificate program at City to (CCC) within a time frame that 50% of the published length of time frame includes all attempted at CCC, as well as courses from pted for transfer at CCC change in program or any e work necessary for admission to	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
do lower the student's Pace percentage until they are changed to an earned letter grade of D or higher. Incompletes are included in the Maximum Timeframe calculation.  No Show Withdrawals: No Show Withdrawals (NSW) are not included in the GPA, Pace, or Maximum Timeframe calculations.  Reinstate in a class (RNS): Reinstated classes are included in all SAP evaluations.  Remedial Courses: Remedial (developmental) courses are included in the GPA calculation, but not Pace or Timeframe. However, staff may choose to include remedial courses in the Pace calculation for SAP appeal purposes, if warranted.  Repeated Courses: When a student repeats a remedial or callege level course for any reason, the last grade earned will be used in the GPA calculation in accordance with the Course Repeat and Allowed Repeatable Courses policies. All attempts will be calculated into the Pace percentage and Maximum Timeframe calculation.  Satisfactory/Unsatisfactory Grades. An earned grade of S (Satisfactory) positively impacts a student's Pace percentage and brings the student closer to completing his or her program. Earning a U (Unsatisfactory) grade negatively impacts the student's Pace percentage and Maximum Timeframe determination. These grades are not factored into the GPA qualitative measure.	Factors that Affect Maximum Timeframe  Credit Hours Attempted for Which the Student Did Not Receive Financial Aid That Are Applicable Toward the Current Program of Study  Transfer Credit Hours That Are Applicable Toward the Current Program of Study  Grade Designations of A, B, C, D, or F  Academic Dishonesty Withdrawal (ADH)  Administrative Removal from College (ADR)  Administrative Withdrawal (ADW)  Change of Academic Program  Incomplete Courses  Repeated Courses  Satisfactory/Unsatisfactory Grades  Subsequent Degrees/Certificates  Voluntary Medical Withdrawal (VMW)  Withdrawn (WTH)  V. Impacts to Enrollment Actions & Types of Courses on SAP  a. Academic Dishonesty Withdrawal (ADH): Classes attempted during a term when an academic Dishonesty Withdrawal is posted are not included in the cumulative GPA calculation. However, the withdrawn courses do lower the student's Pace percentage and are included in the Maximum Timeframe calculation unless the student withdraws prior to the Statistical Date (the date after which the class appears on a student's transcript). See GLOSSARY OF TERMS for more	Rationale
certificate or degree may request a SAP reset for a subsequent degree. Only courses from the prior	information about the Statistical (STAT) Date.	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
program(s) that apply to the current program will be	b. Administrative Removal from College	
included in SAP calculations.	(ADR): Classes attempted during a term when a	
Transfer Credit: Although transferring credit hours	student is removed from college and an ADR	
to CCC will not impact the student's GPA, any credit	withdrawal is posted are not included in the	
hours accepted for transfer and applied to the	cumulative GPA calculation. However, the	
student's academic program will be included in the	withdrawn courses do lower the student's Pace	
Pace percentage and Maximum Timeframe	percentage and are included in the Maximum	
calculations. Transfer hours will be included in both	Timeframe calculation unless the student	
"hours attempted" and "hours completed" in the	withdraws prior to the Statistical Date (the date	
<del>Pace percentage calculation.</del>	after which the class appears on a student's	
Voluntary Medical Withdrawal (VMW): Classes	transcript). See <u>GLOSSARY OF TERMS</u> for more	
attempted during a term when a Voluntary Medical	information about the Statistical (STAT) Date.	
Withdrawal is approved and posted are not included		
in the cumulative GPA calculation. However, the		
withdrawn courses do lower the student's Pace	c. <u>Administrative Withdrawals</u> : Administrative	
percentage and are included in the Maximum	Withdrawals (ADW) are not included in the	
Timeframe calculation unless the student withdraws	cumulative GPA calculation. However, ADWs do	
prior to the Statistical Date (the date after which the	lower the student's Pace percentage and are	
class appears on a student's transcript). See	included in the Maximum Timeframe calculation.	
GLOSSARY OF TERMS for more information about the		
Statistical (STAT) Date.	d. Audited Courses: Audited courses (AUD) are not	
Withdrawals: Student initiated withdrawals (WTH)	included in the GPA, Pace percentage, or Maximum	
are not included in the cumulative GPA calculation.	Timeframe calculations.	
However, WTHs do lower the student's Pace		
percentage and are included in the Maximum		
Timeframe calculation unless the student withdraws	e. <u>Cancelled Courses</u> : If a course is cancelled, it is not	
prior to the Statistical Date (the date after which the	included in the calculation of GPA, Pace percentage,	
class appears on a student's transcript). See	<mark>or Maximum Timeframe.</mark>	
GLOSSARY OF TERMS for more information about the		
Statistical (STAT) Date.	f. Change of Academic Program: A student may	
	change their academic program one time with a	
(1) 5	SAP reset. Only courses from the prior program	
<del>(d) Pace</del>		

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
CCC will use standard rounding rules when calculating PACE measure, rounding to the nearest—whole percentage point.	that apply to current program will be included in SAP calculations.	
(e) Maximum Timeframe  Maximum Timeframe is based on total credit hours attempted in a student's academic—career, even if financial aid was not received while enrolled in those credit hours.  We—calculate your maximum timeframe by multiplying the length of a student's academic—program in credit hours by 150%. For example, the maximum time frame for a 60 credit hour—degree program would be 90 credit hours (60 credit hours x 150% = 90 credit hour  timeframe). When it becomes mathematically impossible to complete within 150%, the—student will receive a timeframe hold	<ul> <li>g. <u>Deleted Courses</u>: If a course is deleted (DEL) for the reason of non-payment or failure to meet the prerequisites, the course is not included in the calculation of GPA, Pace percentage, or Maximum Timeframe.</li> <li>h. <u>Earned Letter Grades</u>: Earned letter grades of A, B, C, D positively impact a student's Pace percentage and bring the student closer to completing his or her program within the Maximum Timeframe of the program if the earned grade is the student's first graded attempt. Although a D letter grade may not negatively impact a student's Pace percentage, it contributes to lowering the student's GPA to below the required standard. Earning an F letter grade negatively impacts the student's GPA, Pace percentage and Maximum Timeframe</li> </ul>	
(f) Students with a SAP Warning Students will receive a Satisfactory Academic Progress (SAP) warning if they have one term—during which they have received a CUM-GPA of 2.0 or less, or if their cumulative pace is under—67%. This notification will occur after end of term processing.	i. Foundational Studies Courses: Foundational Studies courses (also known as Pre-Credit courses) are not included in the GPA, Pace percentage, or Maximum Timeframe calculations.	
Warning is also displayed in the student's portal, showing exactly which issues the student has and resources to guide the student's academic success.	j. Incomplete grades: Incompletes ("I" grades) are not included in the cumulative GPA calculation unless they are later converted to an F grade due to the student's failure to satisfy course requirements	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
Students will receive a Satisfactory Academic Progress warning at 100% of degree completion—time. The warning will describe the importance of keeping good Pace — not dropping or failing courses — as students take exactly the courses they need, as described in My Planner, to meet their	within the mandatory timeline. However, incompletes do lower the student's Pace percentage until they are changed to an earned letter grade of D or higher. Incompletes are included in the Maximum Timeframe calculation.	
Students on financial aid warning for CUM GPA or Pace, may receive aid during their warning semester, but must improve academic performance at the conclusion of the warning term so that they are again meeting the SAP standards. They will be placed back in good standing and may continue to receive financial aid if otherwise eligible.	k. Non-Credit (NC) Course: For Spring 2020 courses, except for those in the first eight-week session, any student may elect for a grade to convert to NC (no credit) in the event that a grade of D or F is earned. The student must opt in for the NC designation prior to the end of the semester. A subsequent final grade of D or F will convert to NC. A subsequent final grade of C or higher will stand as a letter grade.	
(g) Student Notification Students who are meeting all SAP standards will not receive a communication regarding their standing. Students placed on warning or who have an SAP hold will receive a notification through their CCC student email account. Students who submit an SAP appeal will be notified of the outcome of that appeal through their CCC student email account.	i. NC courses will be excluded from the quantitative component (pace, timeframe measurement) and (GPA measurement) of Satisfactory Academic Progress (SAP) attempted credits a student was unable to complete as a result of the COVID-19 national emergency per the following electronic announcement on May 15, 2020.	
(h) SAP Hold  Students will receive a Satisfactory Academic Progress (SAP)  hold after two consecutive terms—of not meeting standards, whether it be 1) a CUM GPA of 2.0 or less, or 2) a cumulative	ii. (OPE Announcements) <u>Subject: UPDATED</u> <u>Guidance for interruptions of study related</u> <u>to Coronavirus (COVID-19).</u>	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
Pace less than 67%, or 3) when it becomes mathematically impossible to complete within 150% of their stated program length. A notification of this hold will be sent after end of term processing.	<ul> <li>I. No Show Withdrawals: No Show Withdrawals (NSW) are not included in the GPA, Pace, or Maximum Timeframe calculations.</li> <li>m. Reinstate in a class (RNS): Reinstated classes are included in all SAP evaluations.</li> </ul>	
Hold is also displayed in the student's portal (my.ccc.edu), showing exactly which issues the student has and resources to guide the student's academic success. Such hold information will display in addition and separate from Academic Standing status.	n. Remedial Courses: Remedial (developmental) courses are included in the Cumulative GPA calculation and excluded from Pace percentage. Remedial courses are excluded from the Maximum Timeframe calculation.	
A SAP hold emphasizes the importance of keeping good Pace — not dropping or failing courses  — as students take exactly the courses they need, as described in My Planner, to meet their completion deadlines.	o. Repeated Courses: When a student repeats a remedial or college level course for any reason, the last grade earned will be used in the GPA calculation in accordance with the Course Repeat and Allowed Repeatable Courses policies. All attempts will be calculated into the Pace percentage and Maximum Timeframe calculation.	
Students who do not achieve the required SAP standards and have a SAP hold may continue—to attend classes.  While in a hold status, students may not receive financial aid and are  responsible for paying tuition from personal resources. If the student subsequently brings—their academic record into compliance with SAP standards, assuming all other eligibility requirements are met, then financial aid eligibility is—restored. Students with a SAP hold may also	p. Satisfactory/Unsatisfactory Grades: An earned grade of S (Satisfactory) positively impacts a student's Pace percentage and brings the student closer to completing his or her program within the Maximum Timeframe of the program. Earning a U (Unsatisfactory) grade negatively impacts the student's Pace percentage and Maximum Timeframe determination. These grades are not factored into the GPA qualitative measure.	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
appeal their SAP status online via the CCC SAP Appeal form for the term in which they seek financial aid.  Each City Colleges of Chicago campus has a SAP appeal	q. Subsequent Degree: Students who complete a certificate or degree may request an SAP reset for a subsequent degree. Only courses from the prior program(s) that apply to the current program will be included in SAP calculations.	
review process. Appeals within ten (10) business days of submission.	r. Transfer Credit: Although transferring credit hours to CCC will not impact the student's GPA, any credit hours accepted for transfer and applied to the	
The Committee reviews appeals against certain factors, any one or combination of which may result in approval of appeal:  • Is there a mitigating circumstance outside of the student's control? If so, the student must document	student's academic program will be included in the Pace percentage and Maximum Timeframe calculations. Transfer hours will be included in both "hours attempted" and "hours completed" in the Pace percentage calculation.	
and submit mitigating circumstance(s) for any term in which the student did not meet SAP standards (2.0 GPA, 67% Pace). Documentation is required to support the basis of the appeal. The student must also document what changes have occurred to remedy the mitigating circumstance that led to inadequate—academic progress. The student must demonstrate that the mitigating circumstance directly contributed to poor academic progress in the term that he or she did not meet—standards. Mitigating circumstances are defined as unforeseen events that are—outside of the student's control that interfere with his or her academic progress and	s. Voluntary Medical Withdrawal (VMW): Classes attempted during a term when a Voluntary Medical Withdrawal is approved and posted are not included in the cumulative GPA calculation. However, the withdrawn courses do lower the student's Pace percentage and are included in the Maximum Timeframe calculation unless the student withdraws prior to the Statistical Date (the date after which the class appears on a student's transcript). See GLOSSARY OF TERMS for more information about the Statistical (STAT) Date.	
could not have been remedied by the student at the time they occurred. Additionally, a student cannot use the same mitigating circumstance or any variation of that circumstance in multiple appeals.  Can the student receive a SAP reset, which would	t. Withdrawals: Student-initiated withdrawals (WTH) are not included in the cumulative GPA calculation. However, WTHs do lower the student's Pace percentage and are included in the Maximum	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
clear Timeframe, Pace, and/or GPA issues? If a SAP reset is warranted, the student is approved for the entire 150% of the program requirements, minus any applicable courses.  Can the student demonstrate recent academic progress? A dramatic improvement—here may	Timeframe calculation unless the student withdraws prior to the Statistical Date (the date after which the class appears on a student's transcript). See GLOSSARY OF TERMS for more information about the Statistical (STAT) Date.	
result in an appeal acceptance, though, again, all	VI. Additional Standards	
appeals are evaluated case by case. Academic progress is typically defined as passing all courses with a grade of C or better.	a. Developmental Coursework: Students may receive Financial Aid for a maximum of 30 semester hours of Developmental Studies courses as long as the courses are required as a	
If an appeal is not approved, the student may choose to provide additional information—and/or documentation regarding his/her circumstance(s), which could lead to an	result of placement testing, the student is in an eligible program of study, and SAP requirements continue to be met.	
approval. However, if an approval is not likely, the student should meet with a financial aid or college advisor to discuss his/her options moving forward.	b. Repeated Coursework: Students can repeat courses with Financial Aid until successfully completed. There is no limit assuming all other SAP requirements are met. Repeated coursework will be included in the evaluation of completion	
Students may re-establish Title IV eligibility by successfully appealing their SAP hold, or by improving academic performance sufficiently enough to meet—all cumulative SAP standards.	rate and maximum timeframe. Students may only repeat a passed course once as long as it is in order to meet an academic standard (i.e., a higher grade is required for graduation or their program of study).	
Per federal financial aid regulations, appeals are not automatically approved and may be denied based on the student's failure to maintain Satisfactory Academic Progress standards, academic and financial.	c. Transfer Students: Credits officially accepted in transfer will be counted in determining the maximum number of allowable credit hours for financial aid eligibility.	
	d. Second Degree/Certificate Students: Credits earned from a first degree or certificate must be	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
When an appeal is approved, the student is expected to make	counted if the student changes programs or	
adequate academic progress—while on probation, defined as	attempts a second degree or certificate.	
the following:	Depending on the circumstances, an appeal might be warranted.	
<ul> <li>Taking only courses that apply toward the program requirements.</li> <li>Earning credit in all courses, completing each term at 2.0 or above, while ensuring the cumulative GPA will be at least 2.0 by the time the program is</li> </ul>	VII. Appeal Process and Reinstatement of Financial Aid Eligibility  a. If a student has been suspended from Financial Aid eligibility because of failure to meet the	
<ul> <li>completed.</li> <li>Adhering to the commitments made in the SAP appeal         and Academic Improvement Plan, and resolving any         issues that lead to the hold.</li> </ul>	minimum SAP requirements, and the student feels that severe, extenuating or unusual circumstances have kept them from making progress toward their degree, the student may appeal.	
Students who fail to meet SAP standards following the probationary period are incligible for financial aid, and must follow the school's policy for re-establishing eligibility.	b. To appeal, the student must submit an appeal online at <a href="mailto:cc.edu/sap">cc.edu/sap</a> . The appeal should include all of the items below. Additional documentation may be requested in the review process.	
	<ul> <li>i. Identify the circumstance(s) that kept the student from meeting the Satisfactory Academic Progress standards in the past.</li> <li>ii. The student must detail the circumstance(s) affecting their academics, when the circumstance(s) occurred, the duration of the circumstance(s), how the circumstance affected the student's ability to complete their coursework.</li> <li>iii. Identify what has changed that will allow them to achieve future academic success.</li> </ul>	
	iv. Attach documentation that supports the appeal.	

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	v. Students with a Maximum Timeframe must account for the credit hours that exceed 150%. Students do not need to account for semesters that were previously accounted for in prior appeals that were approved.	
	c. To provide consistency and fairness in decision-making, an SAP Appeal committee that includes three or more college administrators, staff or faculty at the attending institution will make all appeal decisions within 10 business days upon review of the appeal and any applicable documentation.	
	Should an appeal be approved, with the exception of students	
	who have had approvals granted on the basis of a program	
	change/program completion reset or for meeting terms of a prior	
	approval, students will then need to meet with an Academic	
	Advisor at their attending institution and develop an Academic	
	Improvement Plan for the upcoming semester with the student.	
	d. At the end of the semester, grades will be evaluated. If the student has met the required terms of the Academic Plan, the student may remain on Financial Aid Probation and continue to receive Financial Aid the following semester. If the student fails to meet the terms of the Academic Plan in any subsequent semester, the student will become ineligible to participate in all federal and state Financial Aid programs until the student is able to once again meet the minimum requirements for academic progress. Student progress will continue to be monitored	

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	at the end of each semester with the same terms in place until the student is in compliance with this policy.	
	If an appeal is denied, the student is not eligible to receive Financial Aid until SAP standards have been met. Students who wish to appeal their denial may do so by sending additional documentation in support of their appeal to the dedicated SAP e-mail address of their institution. Students whose appeal has been denied due to a finding of falsified documentation will not be able to appeal the denial.	
	e. Appeals for Satisfactory Academic Progress must be submitted no later than one week prior to the first scheduled disbursement date of the semester the student is appealing for. Appeals submitted after the respective date will be cancelled. Students who are appealing a denial will be granted three weeks from the denial date to submit additional documentation for review. Students who do not submit this additional documentation within this timeframe will have their appeals stand as denied.	
	f. Neither paying for one's classes nor sitting out a term affects a student's academic progress standing, so neither is sufficient to re-establish financial aid eligibility.	
	City Colleges of Chicago has a responsibility to provide a safe and nondiscriminatory environment. Please be aware that if an appeal references sexual misconduct or protected class	

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	discrimination or harassment, the Office of Student Financial	
	Aid is obligated to report allegations of this nature to the	
	Equal Opportunity Office (EEO) in addition to considering the	
	appeal on these grounds. EEO may contact the student	
	appealing in this case, but the student is not required to	
	respond.	
	VIII. Deadline to Appeal	
	Friday, 3 <sup>rd</sup> Week of September to receive Financial Aid for Fall	
	Friday, 3 <sup>rd</sup> Week of January to receive Financial Aid for Spring	
	Friday, 3 <sup>rd</sup> Week of June to receive Financial Aid for Summer	
	IX. Fraud	
	There are difficult situations where students purposefully	
	misrepresent information in hopes of obtaining Financial Aid. The	
	SAP Appeal Committee at City Colleges of Chicago is required to	
	have a policy of referral when confronted with actual or suspected	
	cases of fraud or abuse.	
	a. Students who willfully submit fraudulent	
	information will be investigated to the furthest	
	extent possible. All documented cases of fraud and	
	abuse will be reported to the proper authorities.	
	b. If it is in the judgment of a member of the SAP	
	Appeal Committee that there has been intentional	
	misrepresentation, false statements, or alteration	
	of documents, which have resulted or could result	
	in the awarding or disbursement of funds for which	
	the student is not eligible; the case shall be referred	
	to the Associate District Director of Student	

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	Financial Aid for possible disciplinary action.	
	Students may also be subject to the CCC student	
	conduct process. After investigating the situation, if	
	the Associate District Director of Student Financial	
	Aid believes there is a fraudulent situation, all	
	information must be forwarded to the Office of	
	Inspector General of the Department of Education.	
	The Associate District Director of Student Financial	
	Aid will then review the student's Financial Aid file	
	with the Director of Financial Aid at the student's	
	home campus. If the decision is made by the	
	Director of Financial Aid at the student's home	
	campus to pursue the possibility of denying or	
	canceling Financial Aid, a written request to make	
	an appointment will be sent to the student. If the	
	student does not make an appointment, the	
	Director of Financial Aid may:	
	i. Not process a Financial Aid application until	
	the situation is resolved	
	ii. Not award Financial Aid	
	<mark>iii. Cancel Financial Aid</mark>	
	iv. Determine that Financial Aid will not be	
	processed for future years	
	All processing of the application or disbursement of funds shall be	
	suspended until the Director of Financial Aid has made a final	
	determination.	
	X. Definitions	
	Warning: A warning semester is given to every student	
	the first time they violate minimum GPA or completion	
	rate requirements (Pace). Students are still eligible to	
	rate requirements (Pace). Students are still eligible to	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
	receive financial aid while in Warning status.	
	<b>Hold:</b> If a student has received a Warning semester and is still in violation of the SAP requirements, the student is suspended from receiving Financial Aid.	
	<b>Probation:</b> If a student has received a Warning semester and is still in violation of the SAP requirements, the student is suspended from receiving Financial Aid. The student may appeal this decision and if the appeal is approved, the student will be placed on a Probation semester, emailed an Academic Plan and will be eligible to receive Financial Aid for this semester.	
	Appeal: Personal statement and supporting documentation asking for Financial Aid to be reinstated based on an extenuating circumstance that prevented the student from meeting Satisfactory Academic Progress. Appeals that are approved will allow a student a Probationary semester and require that the student sign an Academic Plan.	
	Academic Plan: If a student appeals their Financial Aid suspension and is approved they will be assigned an Academic Plan detailing the academic performance and necessary measures required to maintain Financial Aid eligibility until meeting SAP.	
	Credit Hours Attempted: The number of credit hours in which a student is enrolled after the last day to drop without a "W"/transcript date.	
	Maximum Timeframe: The number of credit hours a student can attempt to complete his/her degree, not to exceed 150	

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	Minimum Cumulative Grade-Point Average: The grade-point average required for maintaining Satisfactory Academic Progress or graduation.  Pace of Completion: The percentage of credit hours a student completed of the credit hours in which a student was enrolled after the last day to drop without a "W"/transcript date.  XI. Satisfactory Academic Progress Policy Statement The following policies are intended as guidelines only and are subject to change at the sole discretion of City Colleges of Chicago.	
Section 7.01 Veterans Education Benefits  CCC participates in a variety of veteran educational benefit programs and will not take any of the four following actions toward any student using U.S. Department of Veterans Affairs (VA) Post 9/11 G.I Bill® (Ch. 33) or Vocational Rehabilitation and Employment (Ch. 31) benefits, while their payment from the United States Department of Veterans Affairs is pending to the educational institution:  Prevent their enrollment;  Assess a late penalty fee to;  Require they secure alternative or additional funding;	Section 7.01 Veterans Education Benefits  CCC participates in a variety of veteran educational benefit programs and will not take any of the four following actions toward any student using U.S. Department of Veterans Affairs (VA) Post 9/11 G.I Bill® (Ch. 33) or Vocational Rehabilitation and Employment (Ch. 31) benefits, while their payment from the United States Department of Veterans Affairs is pending to the educational institution:  In accordance with Title 38 US Code 3679 subsection (e), this school adopts the following additional provisions for any students using U.S. Department of Veterans Affairs (VA) Post 9/11 G.I. Bill* (Ch.33) or Vocational Rehabilitation & Employment (Ch. 31) benefits, while payments to the institution is pending from the VA. This school will not:	Academic & Student Affairs - Addition of language to ensure compliance with Illinois Department of Veterans.

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Deny their access to any resources (access to classes, libraries, or other institutional facilities) available to other students who have satisfied their tuition and fee bills to the institution.	<ul> <li>Prevent the student's enrollment;</li> <li>Assess a late penalty fee to the student;</li> <li>Require the student to secure to alternative or additional funding;</li> <li>Deny the student access to any resource (access to classes, libraries, or other institutional facilities) available to other students who have satisfied their tuition and fee bills to the institution.</li> <li>However, to qualify for this provision, such students may be required to:         <ul> <li>Produce the VA Certificate of Eligibility (COE) by the first day of class;</li> <li>Provide a written request to be certified;</li> </ul> </li> </ul>	
	<ul> <li>Provide a written request to be certified;</li> <li>Provide additional information needed to properly certify the enrollment as described in other institutional policies.</li> </ul>	
Section 8.34 Responsible Computer Use Policy Faculty, staff and students are required to comply with CCC's Responsible Computer Use Policy in Article 6, Board Policies and Procedures for Management & Government.	Section 8.34 Responsible Computer Use Policy Faculty, staff and students are required to comply with CCC's Responsible Computer Use Policy in Article 6, Board Policies and Procedures for Management & Government.  Emailing sensitive data in unencrypted format or storing unencrypted sensitive data in email mailboxes is not allowed. Users handling Personally Identifiable Information (PII) or other sensitive information must adhere to all applicable email security	DO Office of Information Technology – Clarification on existing policy to ensure compliance with DOE.
	procedures and OIT guidance.	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
Section 10.30 Instructor Processes  Renamed: formerly Certification of Active Pursuit (for Credit, Skills, and Continuing Education - Professional & Personal Development).  Policy history: Instructor Processes.	Section 10.30 Instructor Processes  Renamed: formerly Certification of Active Pursuit (for Credit, Skills, and Continuing Education - Professional & Personal Development).  Policy history: Instructor Processes.	DO Academic & Student Affairs  - Policy change to ensure compliance with DOE.
<ul> <li>All CCC instructors are required to complete the following faculty processes correctly and on time for each class each term: <ul> <li>Create and post the syllabus</li> <li>No-show withdrawal (NSW) process – initial class meeting attendance</li> <li>Midterm administrative withdrawal (ADW), active pursuit certification, and grading process</li> <li>Final grading (Effective Fall 2020 – last date of active pursuit if student receives an "F" grade)</li> <li>Grading after end of term (for Incomplete "I" grades)</li> </ul> </li></ul>	<ul> <li>All CCC instructors are required to complete the following faculty processes correctly and on time for each class each term: <ul> <li>Create and post the syllabus</li> <li>No-show withdrawal (NSW) process – initial class meeting attendance is recorded, including students who WTH after the class started</li> <li>Midterm administrative withdrawal (ADW), active pursuit certification, and grading process</li> <li>Final grading (Effective Fall 2020 – last date of active pursuit if student receives an "F" grade)</li> <li>Grading after end of term (for Incomplete "I" grades)</li> </ul> </li></ul>	
<ul> <li>(a) Create and Post the Syllabus</li> <li>On the first day of class, each instructor is required to provide each student with a written copy of the syllabus (printed or electronic; see Learning Management System), which includes (minimum):         <ul> <li>Course objectives</li> <li>Student learning outcomes</li> <li>Course requirements, methods of evaluation, and grading policies</li> <li>Measures of active pursuit, which may include: class attendance, class participation, taking required quizzes and examinations, submission of required papers and</li> </ul> </li> </ul>	<ul> <li>(a) Create and Post the Syllabus</li> <li>On the first day of class, each instructor is required to provide each student with a written copy of the syllabus (printed or electronic; see Learning Management System), which includes (minimum):         <ul> <li>Course objectives</li> <li>Student learning outcomes</li> <li>Course requirements, methods of evaluation, and grading policies</li> <li>Measures of active pursuit, which may include: class attendance, class participation, taking required quizzes</li> </ul> </li> </ul>	

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homework assignments, and/or completion of online academic activities	and examinations, submission of required papers and homework assignments, and/or completion of online	
Expectations for student attendance and make-up	academic activities	
work should also be included in the syllabus	<ul> <li>Expectations for student attendance and make-up work should also be included in the syllabus</li> </ul>	
Final grades appropriate to the grading basis of the course (see		
Grade Designations) or I (Incomplete) will be awarded in	Final grades appropriate to the grading basis of the course (see	
accordance with the grading policy distributed by the instructor	Grade Designations) or I (Incomplete) will be awarded in	
at the beginning of the class. In order to satisfy audits, legal requirements, and to protect student rights, instructors must	accordance with the grading policy distributed by the instructor at the beginning of the class. In order to satisfy audits, legal	
retain a copy of the preceding information in his/her files at the	requirements, and to protect student rights, instructors must	
college, itemizing all grades awarded for all student work	retain a copy of the preceding information in his/her files at the	
completed during each term and the criteria utilized for the	college, itemizing all grades awarded for all student work	
awarding of final grades.	completed during each term and the criteria utilized for the awarding of final grades.	
Department Chairs should collect this information from		
instructors and retain it in departmental files.	Department Chairs should collect this information from	
	instructors and retain it in departmental files.	
(b) No-Show Withdrawal Process		
Instructors must monitor student attendance at the beginning	(b) No-Show Withdrawal Process	
of the term and must complete the no-show withdrawal (NSW) certification online process (manual backup available)	Instructors must monitor student attendance at the beginning of the term, record attendance for all students for the first-class	
for each class no later than the provided deadline date.	meeting (including students who WTH after the class start date),	
Instructors will enter an NSW for each student who did not	and must complete the no-show withdrawal (NSW) certification	
attend the required initial class session(s). For more	online process (manual backup available) for each class no later	
information about when to issue an NSW, see <u>NSW – No-Show</u>	than the provided deadline date. Instructors will enter an NSW	
Withdrawal.	for each student who did not attend the required initial class	
	session(s), more information about when to issue an NSW, see	
Note: this process MUST be completed even if there are no	NSW – No-Show Withdrawal.	
NSWs to report.	<ul> <li>Attendance in an online class is defined as class engagement or participating in an academic related</li> </ul>	
	activity.	

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If circumstances warrant, a student who has been designated as NSW may be reinstated. In such cases, the instructor only must submit a reinstatement form with appropriate administrative approval to the Office of the Registrar for processing.	Note: this process MUST be completed even if there are no NSWs to report.	
(c) Midterm administrative withdrawal (ADW), active pursuit certification, and grading process Instructors are required to complete the online midterm administrative withdrawal (ADW), active pursuit certification,	If circumstances warrant, a student who has been designated as NSW may be reinstated. In such cases, the instructor only must submit a reinstatement form with appropriate administrative approval to the Office of the Registrar for processing.	
and grading process for each student on the class roster no later than the provided deadline date. Note: midterm certification of active pursuit is an ICCB required process that is subject to audit and serves as the basis for the ICCB credit hour reimbursement process. Note: this process MUST be completed by the instructor even if there are no ADWs to report.	(c) Midterm administrative withdrawal (ADW), active pursuit certification, and grading process  Instructors are required to complete the online midterm administrative withdrawal (ADW), active pursuit certification, and grading process for each student on the class roster no later than the provided deadline date. Note: midterm certification of active pursuit is an ICCB required process that is subject to audit and serves as the basis for the ICCB credit hour reimbursement	
Instructors must complete the following three midterm process components using the online midterm process (manual backup available):	process. Note: this process MUST be completed by the instructor even if there are no ADWs to report.	
<ul> <li>ADW – each student who is not actively pursuing course completion in accordance with the published measures of active pursuit must be administratively withdrawn.</li> </ul>	Instructors must complete the following three midterm process components using the online midterm process (manual backup available):	
<ul> <li>Active pursuit certification – each student who is actively pursuing course completion must be certified. Measures of active pursuit will be selected and recorded.</li> </ul>	<ul> <li>ADW – each student who is not actively pursuing course completion in accordance with the published measures         <ul> <li>of active pursuit must be administratively withdrawn.</li> </ul> </li> <li>Active pursuit certification – each student who is</li> </ul>	
<ul> <li>Grade entry – each student who is actively pursuing course completion will receive a midterm grade appropriate to the grading basis of the course (see <u>Grade Designations</u>). Note: midterm grades are not</li> </ul>	<ul> <li>actively pursuing course completion must be certified. Measures of active pursuit will be selected and recorded.</li> <li>Grade entry – each student who is actively pursuing</li> </ul>	
recorded for short duration classes.	course completion will receive a midterm grade	

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(d) Final Grading Instructors are required to enter a final grade for each student on the final grade class roster by the provided deadline date	appropriate to the grading basis of the course (see <u>Grade</u> <u>Designations</u> ). Note: midterm grades are not recorded for short duration classes.	
using the online process (manual backup available). Each student will receive a final grade appropriate to the grading basis of the course (see <u>Grade Designations</u> ) in accordance with the published grading policy. In certain circumstances, students may receive an Incomplete "I" grade and a provisional	(d) Final Grading Instructors are required to enter a final grade for each student on the final grade class roster by the provided deadline date using the online process (manual backup available). Each student will receive a final grade appropriate to the grading	
final grade (required if an "I" grade is issued). See <u>I – Incomplete</u> and <u>GLOSSARY OF TERMS</u> for more information, including a definition of "provisional final grade."	basis of the course (see <u>Grade Designations</u> ) in accordance with the published grading policy. In certain circumstances, students may receive an Incomplete "I" grade and a provisional final grade (required if an "I" grade is issued). See <u>I</u> —	
City Colleges of Chicago is a non-attendance taking institution, however, in order to determine if a student "unofficially withdrew" from class, a last date of active pursuit must be	Incomplete and GLOSSARY OF TERMS for more information, including a definition of "provisional final grade."  City Colleges of Chicago is a non-attendance taking institution,	
recorded for all students receiving an "F". If a student actively pursued the class through the last date of the term as the last date of active pursuit. The unofficial withdrawal date will be the last date of active pursuit, defined in the syllabus. An unofficial withdrawal does not change the final grade and does not appear on the transcript.	however, in order to determine if a student "unofficially withdrew" from class, a last date of active pursuit must be recorded for all students receiving an "F". If a student actively pursued the class through the last date of the term as the last date of active pursuit. The unofficial withdrawal date will be the last date of active pursuit, defined in the syllabus. An unofficial withdrawal does not change the final grade and does not appear	
<b>Provisional final grade</b> the provisional final grade is the final grade a student would earn if the student does not complete	on the transcript.	
any of the incomplete coursework (final assignments, papers, exams, etc.) and therefore is graded "zero" on those incomplete class requirements, following the issuance of an Incomplete "I" grade (see <u>I – Incomplete</u> ).	<b>Provisional final grade</b> the provisional final grade is the final grade a student would earn if the student does not complete any of the incomplete coursework (final assignments, papers, exams, etc.) and therefore is graded "zero" on those incomplete class requirements, following the issuance of an Incomplete "I" grade	
Note: any missing final grades will be automatically assigned as NG (no grade), indicating that the instructor failed to submit a	(see <u>I – Incomplete</u> ).	

Current Policy/Procedure	Proposed Policy/Procedure	Source & Rationale
final grade. In this case, the instructor will be required to submit a grade change form with the correct final grade to the Office of the Registrar.	Note: any missing final grades will be automatically assigned as NG (no grade), indicating that the instructor failed to submit a final grade. In this case, the instructor will be required to	
(a) Grading after End of Term (for Incomplete "I" Grades) Instructors must complete final grading for any student issued an "I" grade by end of term processing for the next term (excluding the Summer term). For more information about "I"	submit a grade change form with the correct final grade to the Office of the Registrar.	
grades, see <u>I – Incomplete</u> .	(b) Grading after End of Term (for Incomplete "I" Grades) Instructors must complete final grading for any student issued an "I" grade by end of term processing for the next term	
At the end of each term, instructors must submit to the Department Chair a copy of the grade reports (only if manual grade reports were used) on which they have recorded (in ink)	(excluding the Summer term). For more information about "I" grades, see <u>I – Incomplete</u> .	
all midterm grades, all final grades and requirements for removal of "I" (Incomplete) grades.	At the end of each term, instructors must submit to the Department Chair a copy of the grade reports (only if manual grade reports were used) on which they have recorded (in ink)	
The Registrar shall certify to the Academic Vice President and Department Chairs that the grade report for each instructor's class has been received. The Department Chair shall further	all midterm grades, all final grades and requirements for removal of "I" (Incomplete) grades.	
verify that a course syllabus, copy of all assignments, and/or tests required for the removal of each "I" grade have been recorded in the student information system (and if required, placed in the Department files) and shall so certify to the Vice President. If a student does not complete any remaining coursework, then the "I" grade will lapse to the provisional final grade.	The Registrar shall certify to the Academic Vice President and Department Chairs that the grade report for each instructor's class has been received. The Department Chair shall further verify that a course syllabus, copy of all assignments, and/or tests required for the removal of each "I" grade have been recorded in the student information system (and if required, placed in the Department files) and shall so certify to the Vice President. If a student does not complete any remaining coursework, then the "I" grade will lapse to the provisional final grade.	
	grade.	