THE CHANCELLOR RECOMMENDS:
that the Board of Trustees authorizes the Chair, upon final approval of the General Counsel of the legal form of such agreements, to amend the agreement with Telcom Innovations Group (TIG) to provide District Wide Voice Over Internet Protocol (VOIP) Services and support the implementation of Session Initiation Protocol (SIP) Trunking for an additional two (2) year period July 1, 2019 through June 30, 2021, at no additional cost.

VENDOR:  
Telcom Innovations Group  
125 North Prospect Avenue  
Itasca, Illinois 60143

USER:  
District Wide

ORIGINAL TERM:
The original term of the agreement commenced February 6, 2014 and will continue through June 30, 2019.

AMENDED TERM:
The amended agreement will commence July 1, 2019 and will continue through June 30, 2021.

SCOPE OF SERVICES:
The District seeks to engage a highly qualified telecommunications firm to provide a Voice over Internet Protocol (VoIP) maintenance solution that combines a voice and data network infrastructure solution that will enhance educational opportunities, improve over-all communications, reduce costs, ensure compliance with Federal and State laws, provide disaster recovery and business continuity capabilities, employ up-to-date and advanced technologies that enable new application development and allow for future growth.

BENEFIT TO CITY COLLEGES OF CHICAGO:
A VoIP solution will enable enhanced communication functionality. Some benefits are as follows:
• Simplifying the Network (Combine Voice and Data infrastructure) One network to manage, maintain, simpler backup, disaster recovery
  – One cabling scheme for voice and data
  – Leverage network investment (data circuits, data electronics)
• Survivability
  – Each campus and District Office will be redundant and survivable
  – Least cost routing with multiple trunk paths and automated failover
  – Redundant hardware
• Unified messaging is the handling of voice in a single mailbox that a user can access
• Call Center functionality
• Reducing Costs
  – Eliminate most Centrex lines and associated re-occurring annual costs
  – Run voice traffic between sites over existing LAN/WAN thus reducing Centrex usage charges
  – Eliminate remote call forwarding
  – 5% discount on a 2 year contract
• Enhanced 911 that will automate database updates ensure compliance with State of Illinois E911 laws
• Allows for future growth
• Provide a common platform to explore new features and functionality that may enhance the Student and Staff experience.
• Continued purchases of Mitel software assurance (licenses), hardware (phones, etc.) and provide maintenance on the existing environment.
• SIP Trunking provides reduced hardware cost, better reliability and simplifies management.

**VENDOR SELECTION CRITERIA:**
Pursuant to Board Report #32182, #33252 and #33456, the Board authorized agreements with Telcom Innovations Group to provide a Voice over Internet Protocol (VoIP) maintenance solution for City Colleges of Chicago. Specifications were prepared by District Office Procurement Staff and a Request for Proposal (RFP) #SH1303 was publicly advertised and awarded as per procurement policy.

Per state law, this telecommunication request is exempt from the district’s competitive bidding requirements.

**MBE/WBE COMPLIANCE:**
The Office of Contract Compliance has reviewed the recommended agreement and has determined that Telcom Innovations Group has complied with the Board Approved Participation Plan and will utilize the following firms to achieve its MBE/WBE goals:

<table>
<thead>
<tr>
<th>Vendor</th>
<th>MBE or WBE</th>
<th>%</th>
<th>Direct or Indirect</th>
<th>Certifying Agency</th>
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<tbody>
<tr>
<td>Level 1 Global Solutions 22 West Washington</td>
<td>MBE</td>
<td>25%</td>
<td>Direct</td>
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<tr>
<td>Chicago, IL 60638</td>
<td></td>
<td></td>
<td>WBDC</td>
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</tbody>
</table>

**GENERAL CONDITIONS:**
Inspector General – It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General’s authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board’s Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

**FINANCIAL**
Total: $2,594,242
Charge to: Office of Information Technology
Source of Funds: Education Fund
FY20: 540000-0003-0023006-80000
       530000-0003-0023006-80000

Respectfully submitted,

Juan Salgado
Chancellor

March 7, 2019 – Office of Information Technology