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ADOPTED – BOARD OF TRUSTEES
COMMUNITY COLLEGE DISTRICT NO. 508
MAY 10, 2018

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

VOICE OVER INTERNET PROTOCOL IMPLEMENTATION TELCOM INNOVATIONS GROUP OFFICE OF INFORMATION TECHNOLOGY (RENEWAL OPTION) DISTRICT WIDE

THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair to execute the renewal option, upon final approval of the General Counsel of the legal form of such agreements, with Telcom Innovations Group (TIG) to provide Voice Over Internet Protocol Implementation Services -District Wide for an additional one (1) year period July 1, 2018 through June 30, 2019 at no additional cost.

VENDOR: Telcom Innovations Group
125 N. Prospect Ave.
Itasca, IL. 60143

USER: Office of Information Technology

ORIGINAL TERM:

The original term of the agreement commenced February 6, 2014 and will continue through June 30, 2018.

RENEWAL TERM:

The renewal agreement will commence July 1, 2018 and will continue through June 30, 2019.

SCOPE OF SERVICES:

The District seeks to engage a highly qualified telecommunications firm to provide a Voice over Internet Protocol (VoIP) solution that combines a voice and data network infrastructure solution that will enhance educational opportunities, improve over-all communications, reduce costs, ensure compliance with Federal and State laws, provide disaster recovery and business continuity capabilities, employ up-to-date and advanced technologies that enable new application development and allow for future growth.

BENEFIT TO CITY COLLEGES OF CHICAGO:

A VoIP solution will enable enhanced communication functionality. Some benefits are as follows:

- Simplifying the Network (Combine Voice and Data infrastructure)
 - One network to manage, maintain, simpler backup, disaster recovery
 - One cabling scheme for voice and data

- Leverage network investment (data circuits, data electronics)
- Survivability
 - Each campus and District Office will be redundant and survivable
 - Least cost routing with multiple trunk paths and automated failover
 - Redundant hardware
- Unified messaging is the handling of voice in a single mailbox that a user can access
- Call Center functionality
- Reducing Costs
 - Eliminate most Centrex lines and associated re-occurring annual costs
 - Run voice traffic between sites over existing LAN/WAN thus reducing Centrex usage charges
- Enhanced 911 that will automate database updates ensure compliance with State of Illinois E911 laws
- Allowing for future growth Provide a common platform to explore new features and functionality that may enhance the Student and Staff experience.
- Continued purchases of Mitel software assurance (licenses), hardware (phones, etc.) and provide maintenance on the existing environment.

VENDOR SELECTION CRITERIA:

Specifications were prepared by District Office Procurement Staff and a Request for Proposal (RFP) # SH1303 was publicly advertised on August 8, 2013. Sixteen (16) companies were contacted and a pre-proposal conference was held on August 16, 2013. Nine (9) firms responded to the RFP on September 19, 2013, AT&T, CDW-G, IBM, Midco Inc., Netech Corp., Sentinal, Telcom Innovations Group, Typmani and Unified Concepts.

All qualifications were reviewed, evaluated and ranked by staff which included the, the Office of Information Technology, the Office of Enrollment Management, the Office of Administrative and Procurement Services and the Office of MBE/WBE Contract Compliance.

The evaluation Criteria included:

1. Qualification and experience of the Proposer, past performance of the firm(s) on other contracts in terms of similar size, scope and quality of services.
2. Ability of the respondent to perform requested services based on overall proposed response submittal.
 - Cover letter

- Descriptive Summary
- Logical Schematic Diagram
- Response
 - a. General Requirements
 - b. Network Design & Configuration
 - c. Disaster Recovery and Business Continuity Scenarios
 - d. PBX Voice Systems
 - e. Handset, Console and Phones
 - f. Voice Mail/Unified Messaging System
 - g. Call Center Solution and Applications
 - h. Enhanced 911 Compliance Solutions
 - i. Power, Surge Protection and UPS
 - j. Warranty and Maintenance
 - k. Asset Tagging
 - l. Equipment Removal and Buy-Back Program
 - m. Implementation Plan
 - n. Training Plan.
 - o. Support Services and Service Level Agreement
 - p. Optional Services
- 3. MBE/WBE Compliance Plan
- 4. Cost Proposal

Based on the evaluation scoring, staff recommends the acceptance of the proposal from Telcom Innovations Group.

MBE/WBE COMPLIANCE:

The Office Contract Compliance has reviewed the proposed renewal agreement and has determined the vendor has complied with the Board Approved Participation Plan:

<u>Vendor</u>	<u>MBE or WBE</u>	<u>%</u>	<u>Direct or Indirect</u>	<u>Certifying Agency</u>
Level -1 Global Solutions 22 West Washington Chicago, IL 60606	MBE	25	Direct	City of Chicago
SWATware 5228 W 51st ST Chicago, IL 60638	WBE	7	Indirect	WBDC

GENERAL CONDITIONS:

Inspector General – It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General’s authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board’s Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL:

Total: \$2,594,242

Charge to: Office of Information Technology

Source of Funds: Education Fund

FY18: 530000-00003-0023006

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Respectfully submitted,

Juan Salgado
Chancellor

May 10, 2018 – Office of Information Technology