

33252

**ADOPTED – BOARD OF TRUSTEES
COMMUNITY COLLEGE DISTRICT NO. 508
JULY 6, 2017**

**BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
COUNTY OF COOK AND STATE OF ILLINOIS**

**VOICE OVER INTERNET PROTOCOL
TELCOM INNOVATIONS GROUP
(AMENDMENT TO BOARD REPORT #32182, ADOPTED FEBRUARY 6, 2014)
OFFICE OF INFORMATION TECHNOLOGY
DISTRICT WIDE**

THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorize the Chair to amend board report 32182, adopted February 6, 2014 to extend the agreement term with Telcom Innovations Group (TIG) to provide Voice Over Internet Protocol Service through June 30, 2018 at no additional cost.

VENDOR: Telcom Innovations Group
125 North Prospect Avenue
Itasca Illinois, 60143

USER: District Wide

ORIGINAL TERM:

The original term of this agreement began on February 6, 2014 and ends February 5, 2018.

AMENDED TERM:

The term of this agreement shall commence February 6, 2014 and continue through June 30, 2018.

SCOPE OF SERVICES:

Telcom Innovations Group provides a Voice over Internet Protocol (VoIP) solution that combines a voice and data network infrastructure solution to enhance educational opportunities, improve over-all communications, reduce costs, ensure compliance with Federal and State laws, provide disaster recovery and business continuity capabilities, employ up-to-date and advanced technologies that enable new application development and allow for future growth.

BENEFIT TO CITY COLLEGES OF CHICAGO:

A VoIP solution will enable enhanced communication functionality. Some benefits are as follows:

- (1) Simplification (Combine Voice and Data infrastructure) by utilizing one network to manage and maintain backup, disaster recovery, with one cabling scheme for voice and data and leveraging the network investment (data circuits, data electronics);

- (2) Survivability-- each campus and District Office will be redundant and survivable;
- (3) Unified messaging is the handling of voice as objects in a single mailbox that a user can access;
- (4) Call center functionality;
- (5) Reduction in costs by eliminating most Centrex lines and associated re-occurring annual costs and run voice traffic between sites over existing LAN/WAN thus reducing Centrex usage charges;
- (6) Enhancement of 911 that will allow database updates to ensure compliance with State of Illinois and E911 laws; and
- (7) Allow for future growth by providing a common platform to explore new features and functionality that may enhance the student and staff experience.

VENDOR SELECTION CRITERIA:

Specifications were prepared by District Office Procurement Staff and a Request for Proposal (RFP) # SH1303 was publicly advertised on August 8, 2013. Sixteen (16) companies were contacted and a pre-proposal conference was held on August 16, 2013. Nine (9) firms responded to the RFP on September 19, 2013: 1) AT&T; 2) CDW-G; 3) IBM; 4) Midco Inc.;5) Netech Corp.;6) Sentinal; 7) Telcom Innovations Group; 8) Typmani; and 9) Unified Concepts.

All qualifications were reviewed, evaluated and ranked by staff which included the Office of Information Technology, the Office of Enrollment Management, the Office of Administrative and Procurement Services and the Office of MBE/WBE Contract Compliance. The Evaluation Criteria included:

- 1. Qualification and experience of the Proposer, past performance of the firm(s) on other contracts in terms of similar size, scope and quality of services
- 2. Ability of the respondent to perform requested services based on over all proposed response submittal
- 3. MBE/WBE Compliance Plan
- 4. Cost Proposal

Based on the evaluation committee scoring, staff recommends the acceptance of the proposal from Telcom Innovations Group to provide a VoIP solution.

MBE/WBE COMPLIANCE:

The Office of MBE/WBE Contract Compliance has reviewed the above-referenced amendment and has determined that Telcom Innovations Group is in compliance with the Board Approved Participation Plan and will utilize the following firms to achieve its MBE/WBE goals:

<u>VENDOR</u>	<u>MBE or WBE</u>	<u>%</u>	<u>Participation</u>	<u>Certifying Agency</u>
Level-1 Global Solutions 22 W Washington Chicago, IL 60602	MBE	25	Direct	City of Chicago

Advantech Solutions 2340 S. Arlington Heights Rd Ste. 450 Arlington Heights, IL 60005	WBE	7	Direct	City of Chicago
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GENERAL CONDITIONS:

Inspector General - It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General’s authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board’s Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL:

Total: \$2,594,242

Charge to: Office of Information Technology

Source of Funds: Education Fund

FY18: 530000-00003-0023004-80000

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Respectfully submitted,

**Juan Salgado
Chancellor**

July 6, 2017 - Office of Information Technology