

# 32918

ADOPTED – BOARD OF TRUSTEES  
COMMUNITY COLLEGE DISTRICT NO. 508  
APRIL 7, 2016

## BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

### MANAGED HOSTING AND SERVICES SIERRA CEDAR, INC. (RENEWAL) OFFICE OF INFORMATION TECHNOLOGY DISTRICT WIDE

#### THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair to exercise the option to renew the professional services agreement with Sierra Cedar, Inc. (formerly CedarCrestone, Inc.) to remotely host PeopleSoft applications, related infrastructure and services for the period commencing no sooner than June 1, 2016 through May 31, 2018, at a total cost not to exceed \$4,400,000.

**VENDOR:** Sierra Cedar, Inc.  
1255 Alderman Drive  
Alpharetta, Georgia 30005

**USER:** District Wide

#### ORIGINAL TERM:

The original term of this agreement commenced on June 1, 2013 and ends on May 31, 2016 with an option to renew for two additional years.

#### RENEWAL TERM:

The renewal term of the agreement will commence on June 1, 2016 and end on May 31, 2018.

#### SCOPE OF SERVICES:

Sierra Cedar, Inc. (SCI) will perform the following tasks:

- As required, maintain and upgrade City Colleges of Chicago's PeopleSoft (PS) and PeopleSoft-related applications to the latest SCI supported platform (including servers, applications, operating system, and databases,)
- Host CCC's PeopleSoft (PS) and PeopleSoft-related applications (productive and non-production) including:
  - Portal
  - Human Capital Management (HCM)
  - Financials and Supply Chain Management (FSCM)
  - Campus Solutions (CS)
  - User Productivity Kit (UPK)
  - Shibboleth (Apache - Service Provider)

- Coordinate with CCC to ensure security, access, and connectivity to the new managed hosted environments
- Provide PeopleSoft professional support services as appropriate
- Maintaining agreed upon Service Level Agreements (SLAs) with CCC after the initial build-out for the duration of the contract terms

**BENEFIT TO CITY COLLEGES OF CHICAGO:**

- Provides a “turnkey,” flexible solution for PeopleSoft application hosting that allows CCC to manage the application according to their needs and covers all costs related to the systems infrastructure
- Provides all PeopleSoft Enterprise infrastructure support responsibilities via SCI’s expert hosting service center
- Application Management Services (AMS) support team can provide some or all of CCC’s PeopleSoft Enterprise and Oracle development and configuration activities
- Achieves significant overall cost efficiencies – Build-out cost minimized through leveraging SCI’s experiences with CPS
- Expandable and on-demand architectures provide quick build times
- Provides an “always-on,” fully redundant enterprise class application environment
- Eliminates the additional expense associated with periodic onsite support services
- Industry-leading service and infrastructure performance guarantees per SCI’s Service Level Agreement
- Guaranteed Service Levels that are included in the base hosting services pricing, including 99.8% availability, with penalties of up to 100% of the monthly hosting fee for failure to meet this threshold
- Robust hosting agreement includes all requisite technology and support - Remedy Service Desk, HP/Mercury BAC Monitoring, and Web Portal; also includes required technology upgrades and hardware capacity upgrades

**VENDOR SELECTION CRITERIA:**

Pursuant to Board Report # 31848 adopted May 2, 2013, the Board authorized an agreement with Sierra Cedar, Inc. (formerly CedarCrestone, Inc.) to provide manage hosting services for CCC. Pursuant to State law, purchases that are economically procurable from a sole source are exempt from the District’s competitive bidding requirements. Also pursuant to State Law, all contracts for the purchase and delivery of data processing equipment, software and services are exempt from the District's competitive bidding requirements.

Sierra Cedar, Inc. pricing will remain the same as in the initial contract period over the next two years and variable fees are reduced by about 10%.

**MBE/WBE COMPLIANCE:**

The Office of MBE/WBE Compliance has reviewed the proposed renewal and has determined that the vendor is in compliance with the Board Approved Participation Plan:

Vendor	MBE or WBE	%	Participation	Certifying Agency
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SDA Consulting 3011 W. 183rd Homewood, IL 60430	MBE	25	Direct	City of Chicago
The William Everett Group 35 E. Wacker Dr. Chicago, IL 60601	WBE	7	Direct	City of Chicago

**GENERAL CONDITIONS:**

Inspector General- It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General’s authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board’s Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year.

**FINANCIAL:**

**Total FY17 – FY18:** \$4,400,000

**Charge to:** Office of Information Technology

**Source of Funds:** Education and Capital Fund

**FY17:** 530000-00003-0023006-86000,  
540000-00003-0023006-86000  
530000-92015-0023006-86000

**Respectfully submitted,**

**Cheryl L. Hyman  
Chancellor**

**April 7, 2016 - Office of Information Technology**