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**ADOPTED – BOARD OF TRUSTEES
COMMUNITY COLLEGE DISTRICT NO. 508
MAY 1, 2014**

**BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
COUNTY OF COOK AND STATE OF ILLINOIS**

**INFORMATION TECHNOLOGY SERVICE MANAGEMENT SOLUTION
BMC SOFTWARE, INC.
OFFICE OF INFORMATION TECHNOLOGY
DISTRICT WIDE**

THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair to execute an agreement in connection with use by the City Colleges of Chicago (“CCC”) of a subscription to BMC Software, Inc. (“BMC”)’s hosted IT service management solution, BMC Remedy On Demand (“BMC RoD”), and pursuant to its purchase, the issuance of a purchase order to BMC Remedy for a semi-perpetual District-wide Subscription Services agreement that describes the rights and obligations of CCC and BMC RoD relative to the subscription whose term coincides with CCC’s thirty-six month service order at a total cost not to exceed \$365,000.

VENDOR: BMC Software, Inc.
2101 CityWest Boulevard
Houston, Texas 77042

USER: Office of Information Technology
District Wide

TERM:

The term of the agreement will commence no sooner than June 15, 2014. The Subscription Services agreement is semi-perpetual and its ending date will coincide with CCC’s thirty-six month order for services.

SCOPE OF SERVICES:

BMC will provide access to its hosted BMC RoD software as a solution (aka “SaaS”) on a subscription basis.

BENEFIT TO CITY COLLEGES OF CHICAGO:

This solution will promote efficiencies and automation across the District, while offering the additional convenience of a self-service IT service request catalog to students, faculty and staff who require IT-related assistance. The District will have access to IT service management on a subscription basis and with no hardware, software or capital expense requirements. The District will have unprecedented flexibility in planning the operating strategies that support OIT through use of BMC RoD.

DELIVERABLES:

BMC will maintain the BMC RoD solution that will provide the District with subscription-based access to robust IT service management

VENDOR SELECTION CRITERIA:

Pursuant to State law, all contracts for the purchase and delivery of data processing equipment, software and services are exempt from the District's competitive bidding requirements.

MBE/WBE COMPLIANCE:

The Office of M/WBE Compliance has reviewed the above referenced agreement and recommends a waiver of the Board Approved Participation Plan due to the nature of the services (software subscription) and the absence of subcontracting opportunities.

GENERAL CONDITIONS:

Inspector General - It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General's authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board's Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL:

Total: \$365,000

Charge To: Office of Information Technology

Source of Funds: Education Fund

FY14: 530000-00003-0023004-86000

Respectfully submitted,

**Cheryl L. Hyman
Chancellor**

May 1, 2014 - Office of Information Technology – District Office