

**32182**  
**ADOPTED – BOARD OF TRUSTEES**  
**COMMUNITY COLLEGE DISTRICT NO. 508**  
**FEBRUARY 6, 2014**

**BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508**  
**COUNTY OF COOK AND STATE OF ILLINOIS**

**VOICE OVER INTERNET PROTOCOL IMPLEMENTATION**  
**TELCOM INNOVATIONS GROUP**  
**OFFICE OF INFORMATION TECHNOLOGY**

**THE CHANCELLOR RECOMMENDS:**

that the Board of Trustees authorizes the Chair to execute an agreement with Telcom Innovations Group (TIG) to provide Voice Over Internet Protocol Implementation Services, District Wide for a four year period commencing no sooner than February 6, 2014 through February 5, 2018, at a total cost not to exceed \$2,594,242.

**VENDOR:** Telcom Innovations Group  
125 North Prospect Avenue  
Itasca, Illinois 60143

**USER:** District Wide

**TERM:**

The original term of the agreement shall commence no sooner than February 6, 2014 and will expire on February 5, 2018.

**SCOPE OF SERVICES:**

The District seeks to engage Telcom Innovations Group to provide a Voice over Internet Protocol (VoIP) solution that combines a voice and data network infrastructure solution to enhance educational opportunities, improve over-all communications, reduce costs, ensure compliance with Federal and State laws, provide disaster recovery and business continuity capabilities, employ up-to-date and advanced technologies that enable new application development and allow for future growth.

**BENEFIT TO CITY COLLEGES OF CHICAGO:**

A VoIP solution will enable enhanced communication functionality. Some benefits are as follows:

- (1) Simplification (Combine Voice and Data infrastructure) by utilizing one network to manage and maintain backup, disaster recovery, with one cabling scheme for voice and data and leveraging the network investment (data circuits, data electronics);
- (2) Survivability-- each campus and District Office will be redundant and survivable;
- (3) Unified messaging is the handling of voice and fax as objects in a single mailbox that a user can access;
- (4) Call center functionality;

- (5) Reduction in costs by eliminating most Centrex lines and associated re-occurring annual costs and run voice traffic between sites over existing LAN/WAN thus reducing Centrex usage charges;
- (6) Enhancement of 911 that will automate database updates ensure compliance with State of Illinois and E911 laws; and
- (7) Allow for future growth by providing a common platform to explore new features and functionality that may enhance the student and staff experience.

**VENDOR SELECTION CRITERIA:**

Specifications were prepared by District Office Procurement Staff and a Request for Proposal (RFP) # SH1303 was publicly advertised on August 8, 2013. Sixteen (16) companies were contacted and a pre-proposal conference was held on August 16, 2013. Nine (9) firms responded to the RFP on September 19, 2013: 1)AT&T; 2)CDW-G; 3) IBM; 4) Midco Inc.; 5) Netech Corp.; 6) Sentinal; Telcom 7) Innovations Group; 8) Typmani; and 9) Unified Concepts.

All qualifications were reviewed, evaluated and ranked by staff which included the Office of Information Technology, the Office of Enrollment Management, the Office of Administrative and Procurement Services and the Office of M/WBE Contract Compliance.

The Evaluation Criteria included:

1. Qualification and experience of the Proposer, past performance of the firm(s) on other contracts in terms of similar size, scope and quality of services
2. Ability of the respondent to perform requested services based on overall proposed response submittal
3. M/WBE Compliance Plan
4. Cost Proposal

Based on the evaluation committee scoring, staff recommends the acceptance of the proposal from Telcom Innovations Group to provide a VoIP solution.

**MBE/WBE COMPLIANCE:**

The Office of M/WBE Contract Compliance has reviewed the above-referenced agreement and has determined that Telcom Innovations Group is in compliance with the Board Approved Participation Plan and will utilize the following firms to achieve its M/WBE goals:

<u>Vendor</u>	<u>MBE or WBE</u>	<u>%</u>	<u>Participation</u>	<u>Certifying Agency</u>
Level -1 Global Solutions 22 W. Washington Chicago, IL 60602	MBE	25	Direct	City of Chicago
Advantech Solutions 2340 S. Arlington Heights Rd. Ste. 450 Arlington Heights, IL 60005	WBE	7	Direct	City of Chicago

**GENERAL CONDITIONS:**

Inspector General – It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General’s authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board’s Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

**FINANCIAL:**

**Total: \$2,594,242**

**Charge to:** Office of Information Technology

**Source of Funds:** Capital Fund

**FY14:** 540000-92015-0023004-80000

**Respectfully submitted,**

**Cheryl L. Hyman  
Chancellor**

**February 6, 2014 – Office of Information Technology – District Office**