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COMMUNITY COLLEGE DISTRICT NO. 508
JULY 11, 2013

Presentation to the Board of Trustees City Colleges of Chicago

Update on Harold Washington College
July 11, 2013



CITY COLLEGES of CHICAGO
Harold Washington
Education that Works

CITY COLLEGES OF CHICAGO



RICHARD J. DALEY COLLEGE

7500 S. Pulaski Road



KENNEDY-KING COLLEGE

6301 S. Halsted Avenue



MALCOLM X COLLEGE

1900 W. Van Buren Street



OLIVE-HARVEY COLLEGE

10001 S. Woodlawn Avenue



HARRY S TRUMAN COLLEGE

1145 W. Wilson Avenue



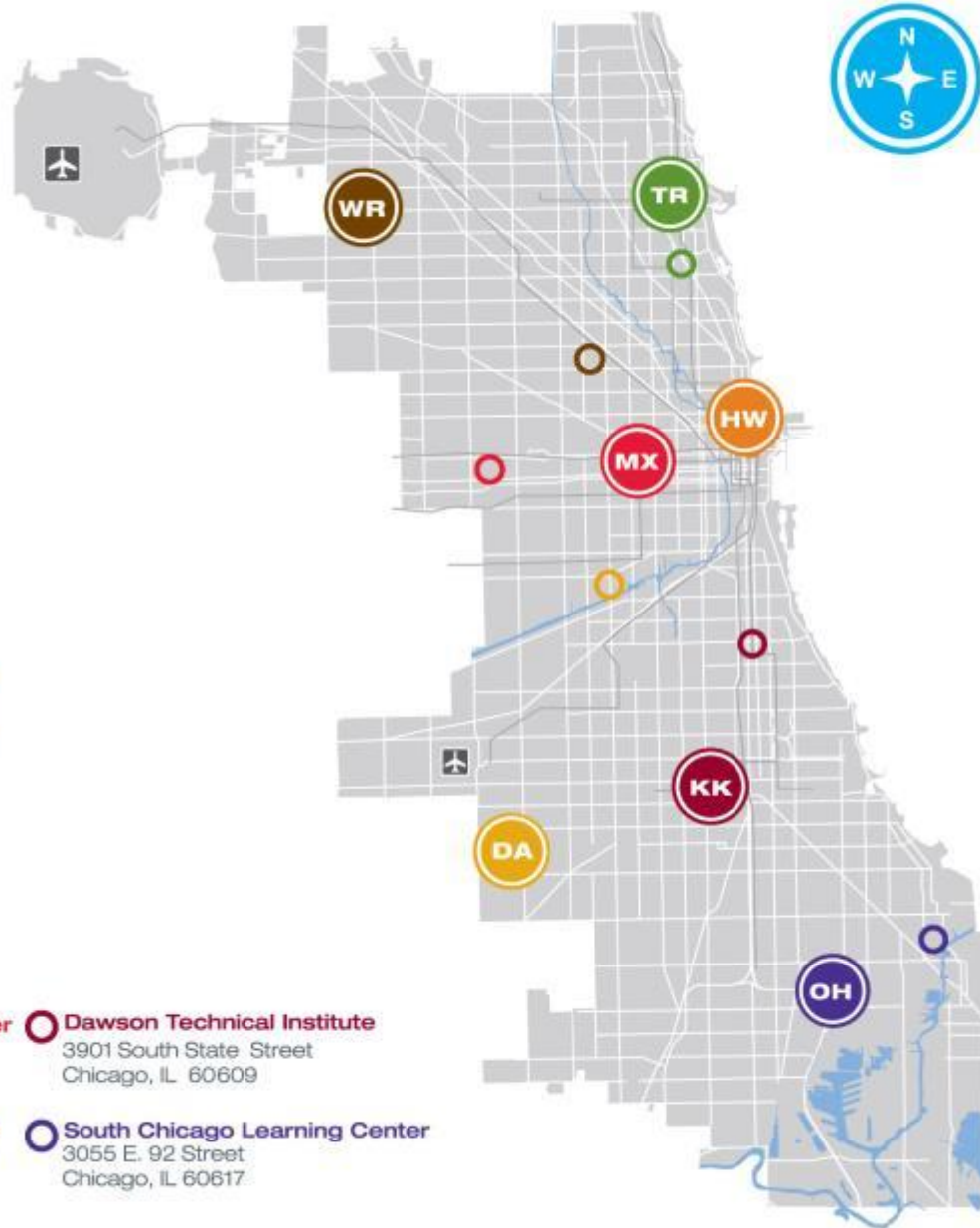
HAROLD WASHINGTON COLLEGE

30 East Lake Street



WILBUR WRIGHT COLLEGE

4300 N. Narragansett Avenue



Satellite Locations

 **Lake View Learning Center**
3310 North Clark Street
Chicago, IL 60657

 **West Side Learning Center**
4624 W. Madison Street
Chicago, IL 60644

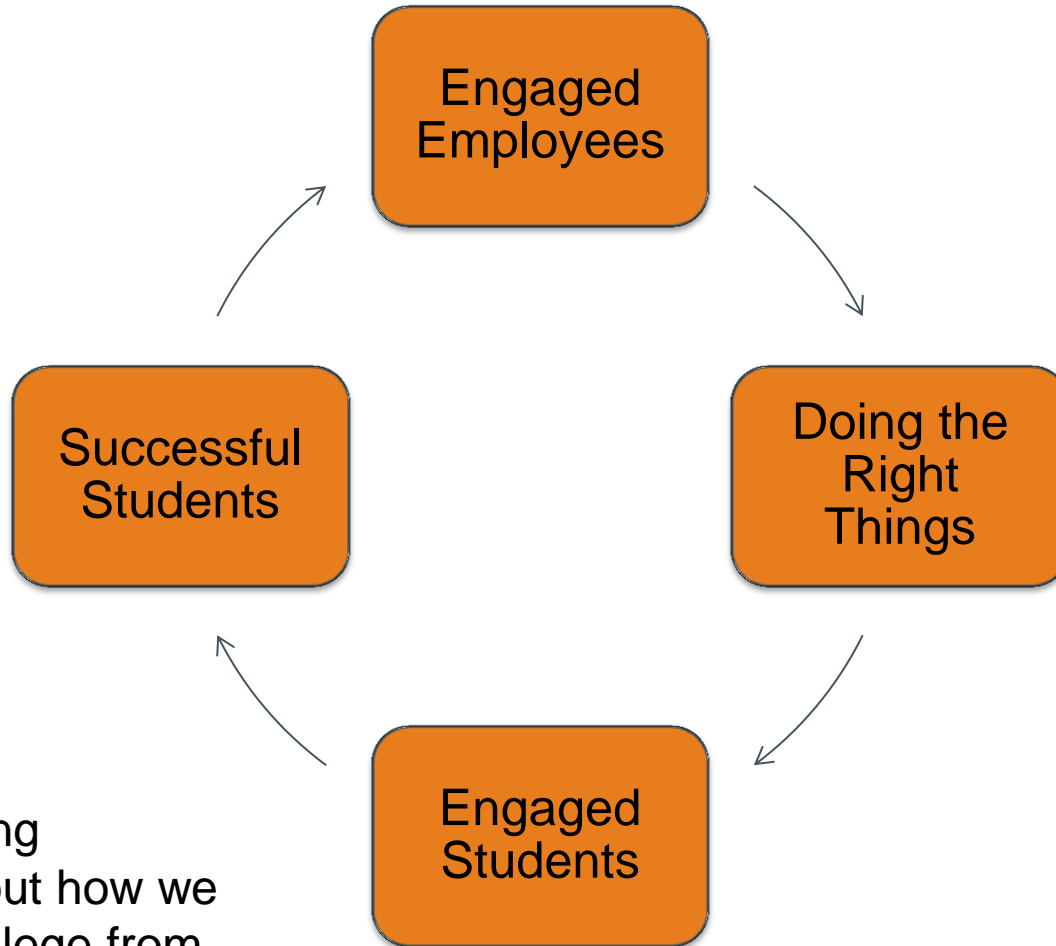
 **Dawson Technical Institute**
3901 South State Street
Chicago, IL 60609

 **Humboldt Park Vocational Education Center**
1645 N. California Avenue
Chicago, IL 60647

 **Arturo Velasquez Institute**
2800 S. Western
Chicago, IL 60608

 **South Chicago Learning Center**
3055 E. 92 Street
Chicago, IL 60617

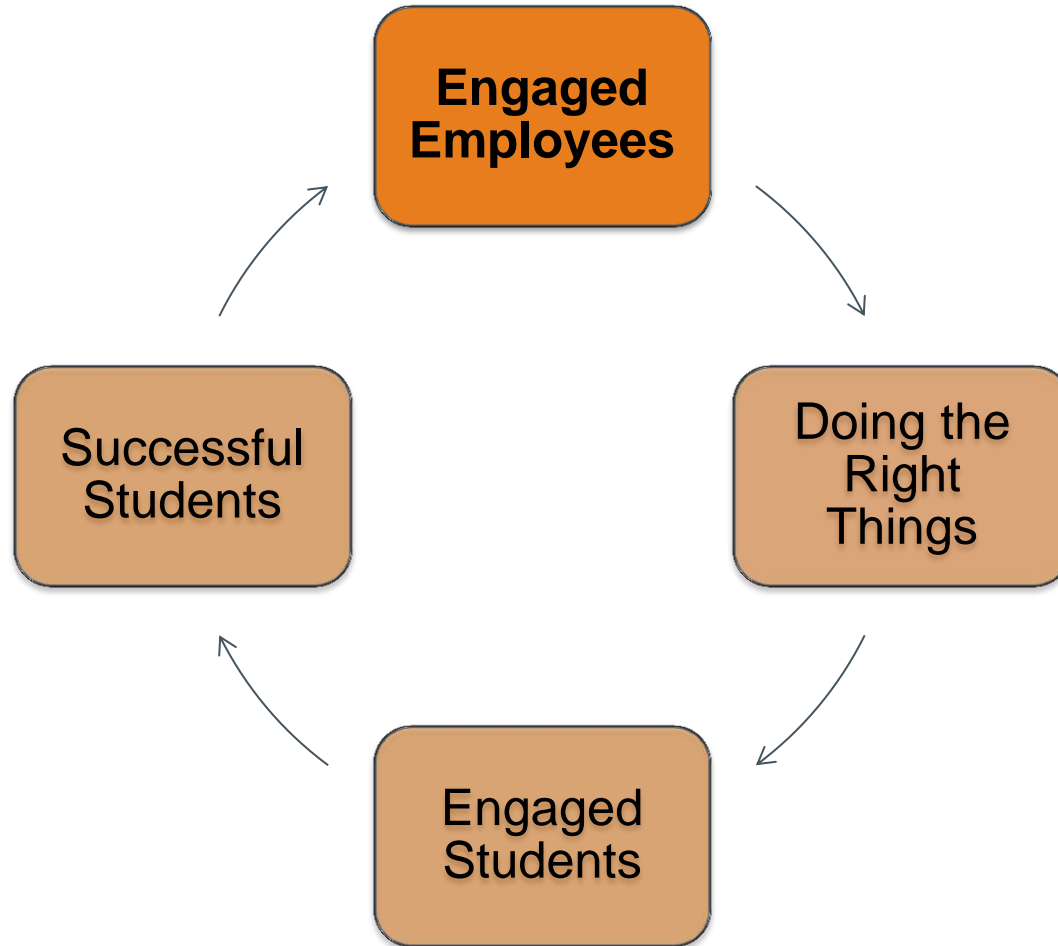
Theory of Action*



*A set of underlying assumptions about how we will move the College from its current state to its desired future.



Theory of Action



Hire the Best



- Search Committees
- Interview top candidates
- Competencies and behaviors



Develop and Communicate

DON'S DESK

Don Laackman, President of Harold Washington College, One of the City Colleges of Chicago, and Interim President, Wilbur Wright College

ABOUT HOME

JUN 16 2013
3 COMMENTS

THERE IS NO FOOD

CCC DISTRICT HWC COMMUNITY

That food that you may have heard at your office door was the sound of CCC's 2014 budget book landing on your threshold. The product of hundreds of faculty and staff working over the course of five months, the FY2014 Budget Book highlights our accomplishments in the past year and plans for the coming year. For those of you interested in saving the planet, the electronic version is available here: [http://www.ccc.edu/budgetbook/2014/](#)

Astute observers will notice a few key facts. The budget is balanced. FY13 was a strong



Don Laackman
@DonLaackman
President, Harold Washington College, one of the City Colleges of Chicago
dondesk.wordpress.com

171 TWEETS 213 FOLLOWING 67 FOLLOWERS

Tweets

Don Laackman @DonLaackman
See Dayo Laoye's work in the Presidential Gallery #hwc
-http://www.hwc.edu/president/2013/06/16/dayo-laoye-works-in-presidential-gallery/

OVER 15 MILLION SOLD

THE 7 HABITS OF HIGHLY EFFECTIVE PEOPLE

With a New Foreword and Afterword by the Author

Powerful Lessons in Personal Change


"A wonderful book that could change your life."
—Tom Peters, bestselling author of *In Search of Excellence*

Stephen R. Covey

Academic Affairs @ HWC

Open Communication at HWC!



HOME AA LEADERSHIP **AA NEWS** ACCREDITATION ALUMNI SUCCESS ASSESSMENT
CALENDAR - DEADLINES CHICAGO WATERWAY RESEARCH PROJECT COLLEGE2CAREERS FACULTY
FEEDBACK QUICK AA LINKS STUDENT SERVICES STUDENT SUCCESS



CITY COLLEGES of CHICAGO
Harold Washington
Education that Works

AA News

The *Art Show closing ceremony on Thursday May 9th* was a big success. The HWC Jazz band provided a fantastic ambiance for guests who were enjoying the art. In addition to announcing the **student winners below**, there were special thanks and a farewell to **Vanessa Smith**, curator of the show.



Track Progress

- Pulse Survey
 - 75% optimistic about the future of HWC, 10% increase
 - 77% feel more committed to their job than one year ago, nearly 30% increase

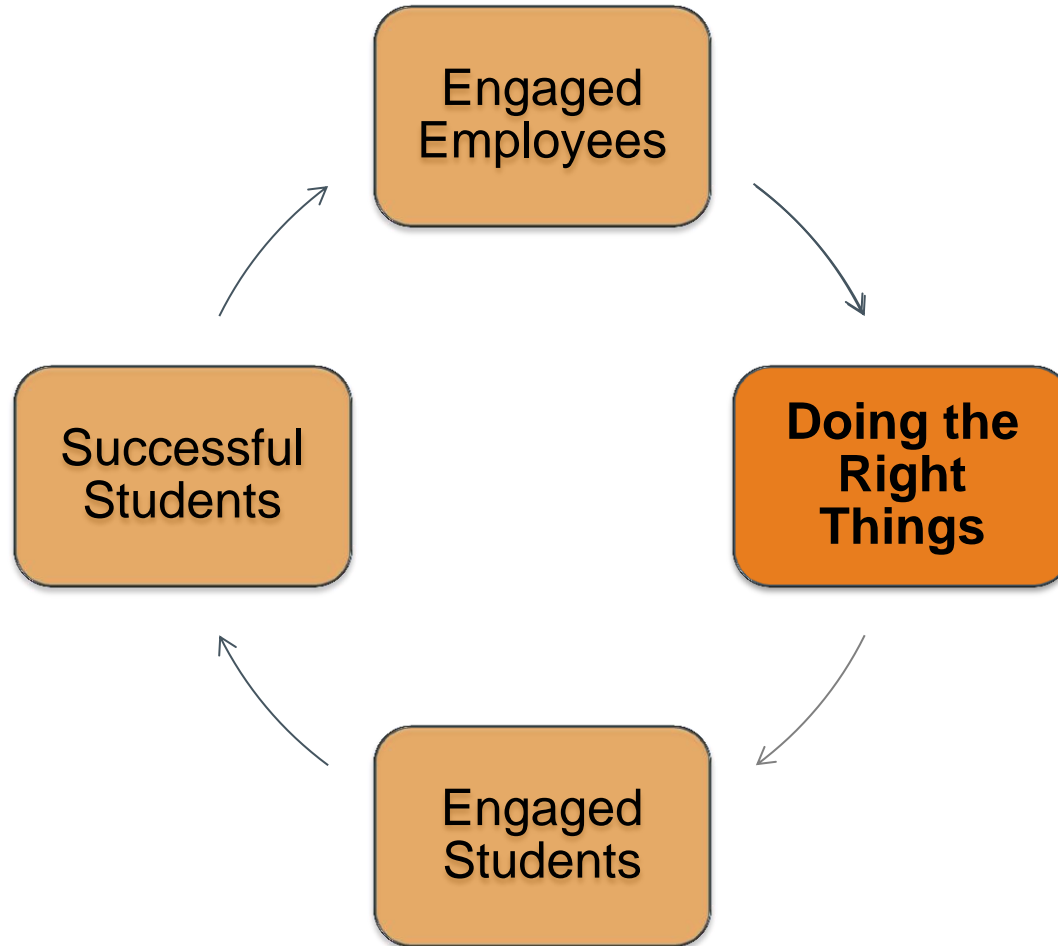


Celebrate Successes



- Rosie Banks
 - Ph.D. in English (University of Chicago)
- Domenico Ferri
 - Successfully defended his dissertation
- Kamran Swanson
 - Elected to “Reacting to the Past” Board

Theory of Action



2013 CHEA Award for Outstanding Institutional Practice in Student Learning Outcomes



Track Progress Weekly

Department	Department Status	Project Update:
Academic Affairs	On Target	On Target: Sabbatical Reinstatements (New project)
Advising	On Target	Complete: CDL Coursework Completion Project for HLC with VP Martyn
College to Careers	On Target	On Target: Service Learning from Center for Economic Progress
Facilities Management	On Target	On Target: Mailroom Upgrade - Had meeting with AGAE contractor to discuss re-configuring mailroom per Kent
Financial Aid	On Target	On Target: VA and Financial Aid audit
Office of Instruction	Watch	Watch: Emergency Handbook
Public Relations	On Target	On Hold: Food Sanitation Move and Soft Skills media story – Accenture
Registrar	Intervention	Not Started: Registrar's Office Website and Implementation of Communication Management System
Student Services	On Target	On Target: Streamline SAP appeals process



Registration Re-Think

I am...

...a NEW student
and have not attended college before.

...a NEW student
and have transfer credits.

...a NEW student
and have already earned a Bachelor's degree.

...a CURRENT student.

- Implemented Welcome Desk & Student Advocate
- Updated website
- Created enrollment pathways for students
- Increased cross-department communication



Reinvention⁷



Accounting - Associate in Applied Science Degree 4/17/2013

Visit CCC.edu or your College's Transfer Center or Career Center for more information.

The courses below will allow you to earn an AAS Degree in Accounting from the City Colleges of Chicago. Completion of the program can lead to various levels of accounting positions in accounting firms, retail stores, manufacturing, service business, and small business employment as a junior member of an accounting staff, estimator, credit analyst, budget or general accountant, bank teller, and accounts receivable or accounts payable clerk.

The following courses are suggestions for this program. Only by talking to your designated college advisor will you be sure to make the right choices. Good luck and we cannot wait to see you at graduation!

SEMESTER 1	ACHIEVEMENTS and NEXT ACTIONS
(1) Business 111 - Introduction to Business (3) ^{**} (2) Business 141 - Business Mathematics (3) ^{**} Can be substituted with Math 118 or above, but strongly recommend Math 140, 144, or 204 (3) Business 181 - Financial Accounting (4) ^{**} (4) English 101 - Composition I (3) ^{**} # (5) CIS 120 - Intro to Microcomputers (3) ^{**}	DO THIS - Meet with advisor to confirm plans ✓ Almost complete with Basic Certificate
18 CREDIT HOURS	
SEMESTER 2	ACHIEVEMENTS and NEXT ACTIONS
(5) Business 182 - Managerial Accounting (4) ^{**} (6) Business 211 - Business Law (3) ^{**} Can substitute with Business 214 (7) Business 241 - Introduction to Finance (3) ^{**} (8) Business 250 - Computerized Accounting Systems (3) ^{**} (9) Accounting Program Elective (3) ^{**}	☆ BC Completion DO THIS - Meet with advisor to confirm plans for after graduation. Also discuss Program Elective course choices to complete AAS degree requirements
18 CREDIT HOURS	
SEMESTER 3	ACHIEVEMENTS and NEXT ACTIONS
(10) Business 204 - Computer Apps Intermediate Accounting (2) ^{**} (11) Business 205 - Intermediate Accounting (3) ^{**} (12) Business 208 - Federal Income Tax (3) ^{**} (13) Humanities/Fine Arts Human Diversity Elective (3) ^{**} # (14) Math 125 - Introductory Statistics (4) ^{**} # Can be substituted with Math 140, 144, or 204	☆ AC Completion ✓ Human Diversity Requirement met DO THIS - Go to both the transfer center and career center to explore both continued education and employment options DO THIS - Meet with college advisor to confirm graduation preparedness
14 CREDIT HOURS	
SEMESTER 4	ACHIEVEMENTS and NEXT ACTIONS
(15) Business 206 - Auditing (3) ^{**} (16) Econ 201 - Principles of Economics I (3) ^{**} # (17) Econ 202 - Principles of Economics II (3) ^{**} # (18) Accounting Program Elective (3) ^{**} (19) Accounting Program Elective (3) ^{**}	☆ AAS Completion DO THIS - Apply for graduation online
15 CREDIT HOURS	
TOTAL HOURS: 62	

^{**}Required for the program



CITY COLLEGES of CHICAGO

Harold Washington

Education that Works

C2C Program Alignment

- What's In
 - Insurance
 - Sales Management
 - Office Procedures
 - Technology:
PowerPoint & Excel
 - Accounting
 - Banking



C2C Program Alignment

- What's Out
 - Taxi/Chauffeur (moved to OHC)
 - Food Service Sanitation (moving to KKC/MXC)
 - Pharmacy Technician*
 - Fundamentals of Supply Chain Management*
 - Computerized Medical Billing*
 - Emergency Medical Technician*
 - Basic/Advanced Network Security and Forensic*
- * Discontinued because of low enrollment, lack of degrees earned, and not aligned with C2C focus



Career Planning & Placement

- 2,800 students served, 6% increase over FY12
- Placed 80+ students in FT, PT and internships since December 2012
- 300+ students attended Business Career Fair & Expo
- 100+ students attended Insurance Career Forum



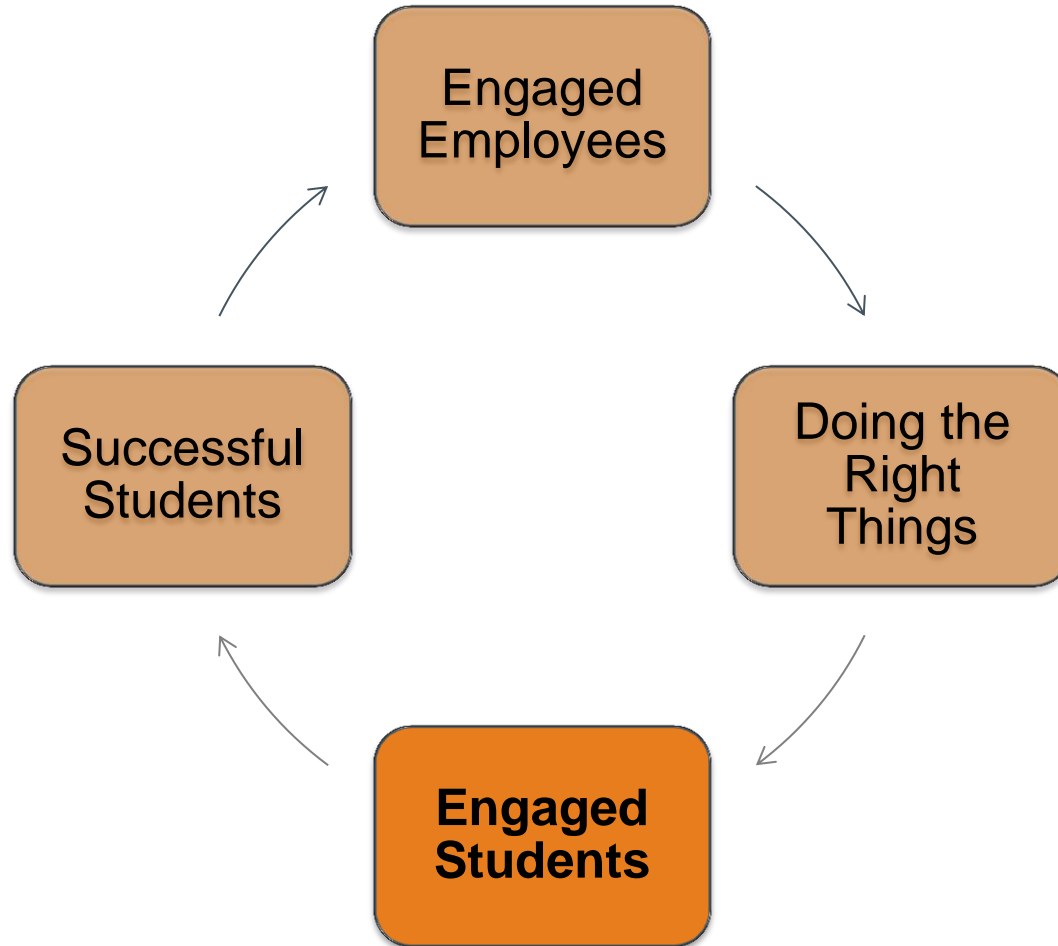
Customer Service



- Service Excellence
- Phone Protocol
 - Updated technology
 - Provided staff training
 - Consistent, pleasant greetings
 - Goal: One Transfer



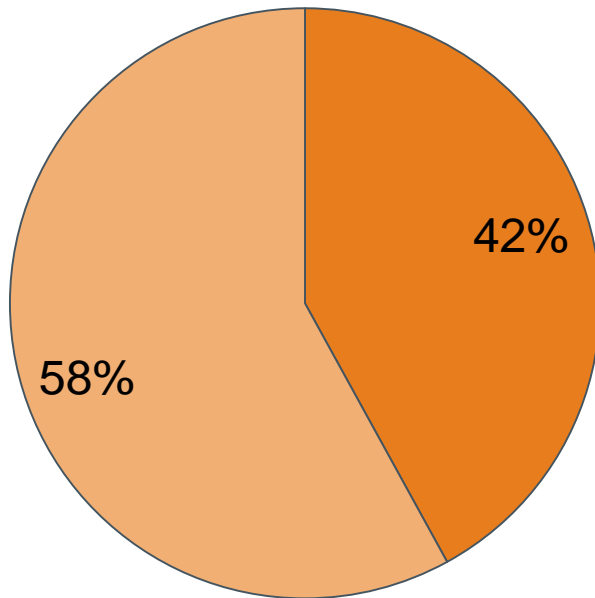
Theory of Action



Students @ HWC

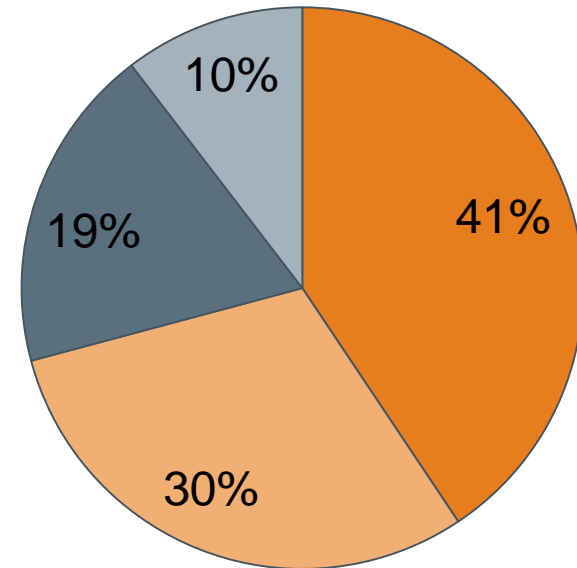
Credit Enrollment: 13,870

Enrollment by Gender



■ Male ■ Female

Enrollment by Race/Ethnicity



■ Black ■ Hispanic ■ White ■ Asian



Registration Re-Think



- FROM Fall 2012:
21% reported overall experience was below or far below expectations
- TO Spring 2013:
94% reported overall experience met or exceeded expectations



Goldman
Sachs

10,000
small
businesses



Since Fall 2011, 138 scholars have participated in the program



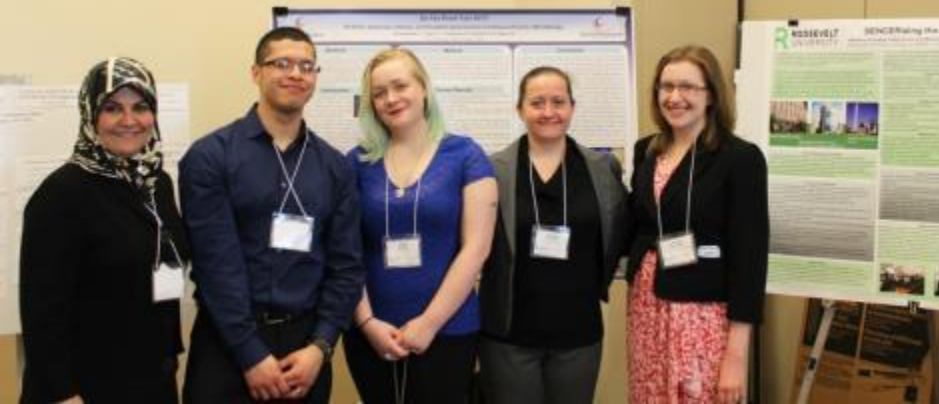
Wellness Center

- Served 1,500+ students, 60% increase
- Reached 2,230 students through workshops, classroom visits and other outreach
- Survey showed students agree that their counseling meeting(s) helped to improve their academic performance

Waterway Research Project



- 17 students engaged in interdisciplinary study of Chicago Waterways involving art, biology, chemistry, English
- Poster Session: July 23, 2013
- Capitol Hill SENCER Symposium Poster



Engaged Students



Serving Veteran Students



- Focus groups
- Training on career resources for veterans
- “Thank You for Your Service” Dinner
- Summer workshops

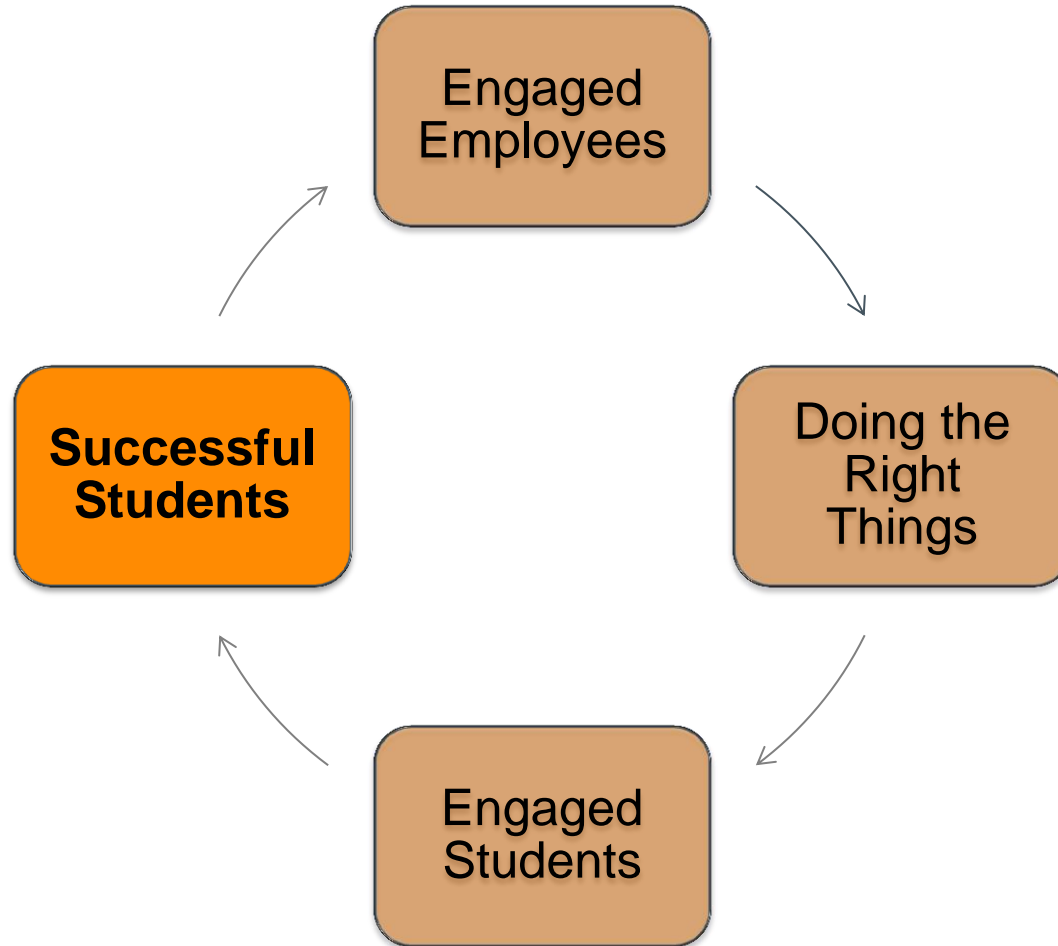


EMPLOYMENT SUCCESS SKILLS

- Accenture and City Colleges partnership
- 26 completed program
- 19 landed job interviews
- 6 placements (FT and internships)



Theory of Action



- **623 Associate degrees in FY2013**
 - **20% increase over FY2012**
 - **80% increase since FY2009**
- **IPEDS Graduation Rate up from 4% (FY10) to 8% (FY13 estimate)**



- **Retention rates on the rise**
 - **84% FY2013 vs. 79% FY2009**
- **More students transferring**
 - **Fall 2012: 67% vs. Fall 2010: 64%**





Latorie Washington

- First student hired by C2C partner Aon
- "It's definitely a great opportunity not only for price, but for the people that care so much."
- Transferring to DePaul University



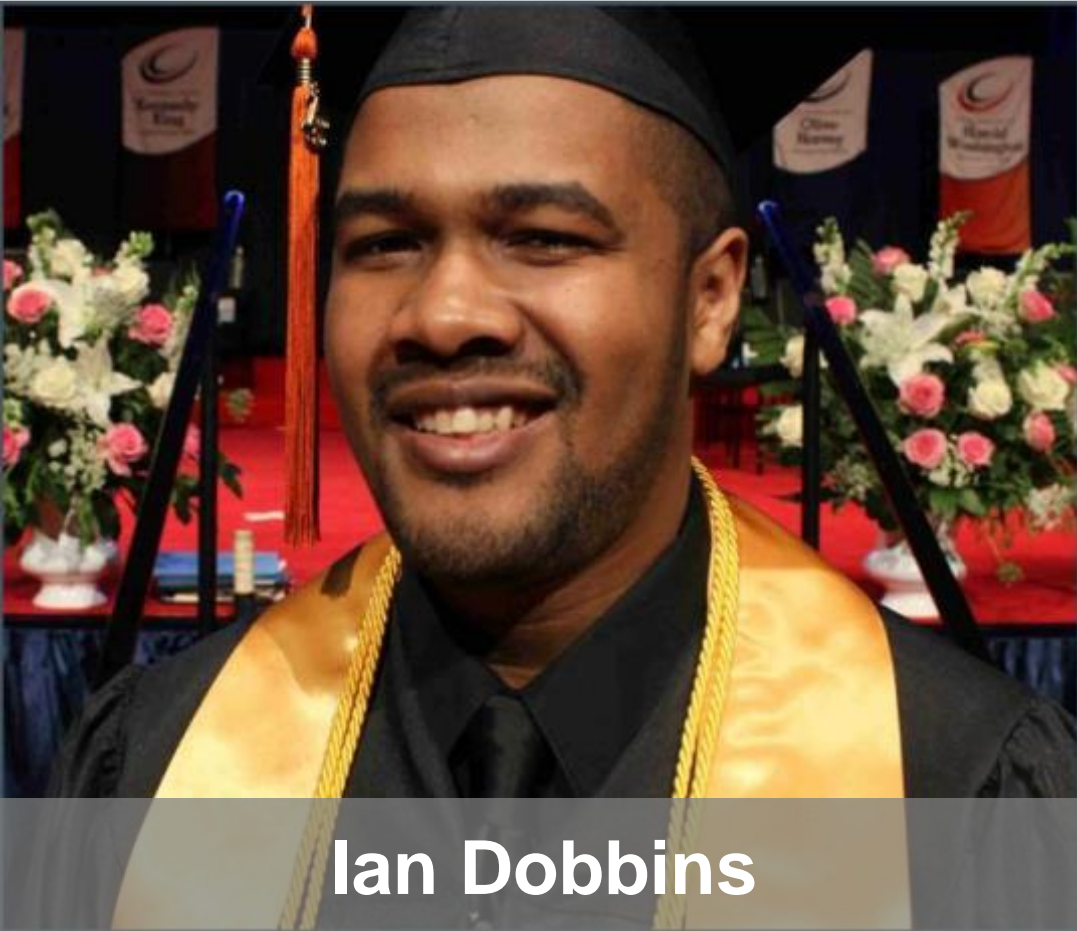
Summer Internships





Jeffrey Barrett

- HWC valedictorian
- Civic Consulting Alliance Public Interest Program Fellow
- Transferring to UIC



Ian Dobbins

- Transferring to Columbia University in New York City
- Studying anthropology and jazz studies



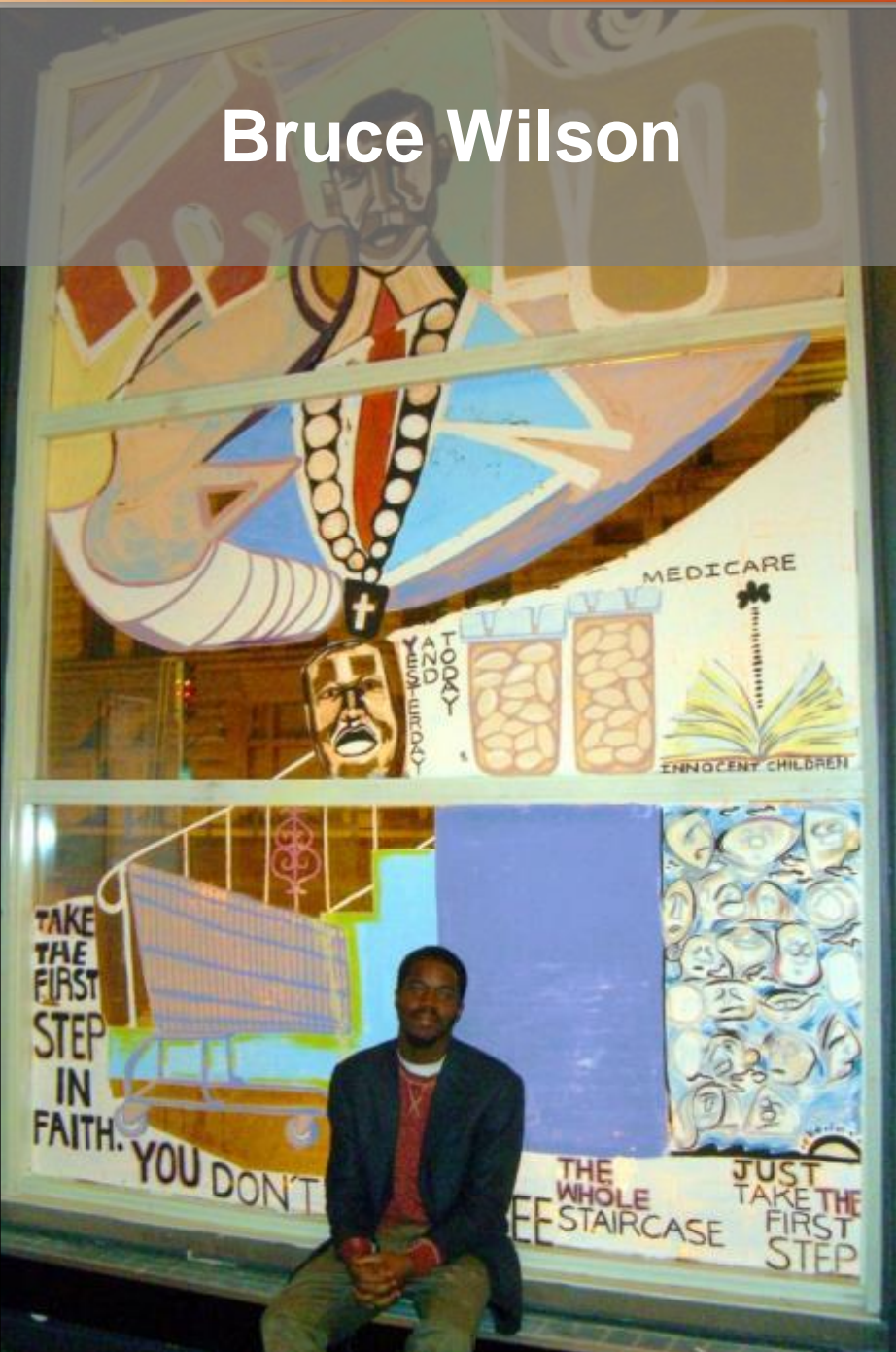


**Catherine-Alice
Beauboeuf**

- 2013 New Century Scholar (\$2,000 scholarship)
- 2013 Jack Kent Cooke Foundation Undergraduate Transfer Scholar
- Studying engineering at University of Illinois



Bruce Wilson



- Current HWC art student
- Will graduate in December
- Selected to paint a mural on the windows of Chicago International Hostel
- Won 2nd place in contest





- Part of UIC Guaranteed Admission Transfer Program
- AmeriCorps participant
- First in family to graduate from college



Daniel Robinson

- Hired as architect intern by Cannon Design
- Internship extended by 4 months
- Transferring to Southern Illinois University

Reinvention Goals

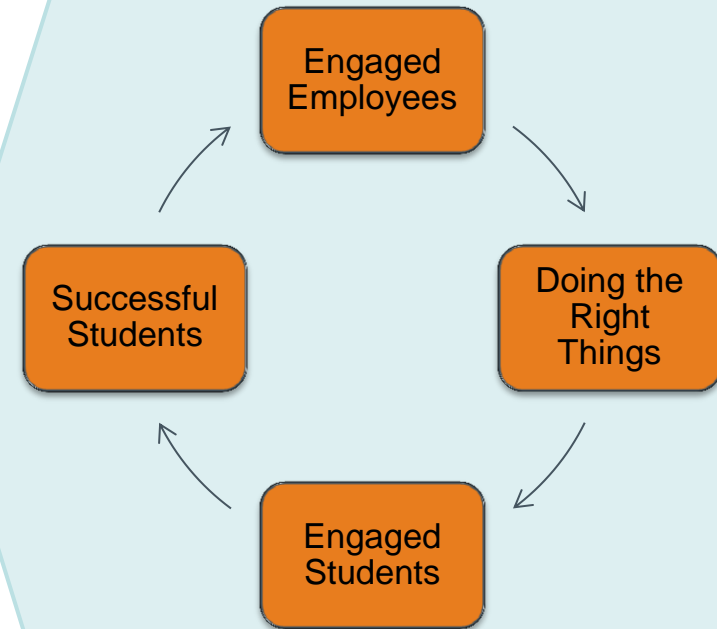
- 📖 Increase number of students earning college credentials of economic value¹
- 📖 Increase rate of transfer to bachelor's degree programs following CCC graduation
- 📖 Drastically improve outcomes for students requiring remediation
- 📖 Increase number and share of ABE/GED/ESL² students who advance to and succeed in college-level courses

Reinvention Vision

Drive greater degree attainment, job placement, and career advancement

Ensure student success

Become an economic engine for the City of Chicago



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