#### 31580 Adopted - board of trustees community college district no. 508 september 13, 2012

### BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 COUNTY OF COOK AND STATE OF ILLINOIS

# DISTRICT-WIDE STUDENT SERVICES SOLUTION BLACKBOARD, INC. OFFICE OF INFORMATION TECHNOLOGY DISTRICT OFFICE

## THE CHANCELLOR RECOMMENDS:

that the Board of Trustees authorizes the Chair to execute an agreement with Blackboard, Inc. to provide access to crucial web-based video and audio conferencing learning systems for students, faculty and staff for the period from October 1, 2012 through June 30, 2014, at a total cost not to exceed \$167,342.08.

**VENDOR:** Blackboard, Inc. ("Blackboard")

**USER:** District-wide

### TERM:

The term of the agreement will commence upon Board execution or October 1, 2012 and end on June 30, 2014.

### **SCOPE OF SERVICES:**

Blackboard will provide Enterprise licensing to achieve District-wide functionality and access for up to 8,000 users in the following areas:

- Voice over Internet Protocol (VoIP) Facilitates scheduling and delivery of classes using realtime, multi-platform web conferencing that includes VoIP, integrated teleconferencing, multipoint video, interactive whiteboards, breakout rooms, application/desktop sharing, file transfer, indexed recording, and much more.
- Instant Messaging (IM) Ability to create a learning network to support office hours, school services, meetings and desktop video conferencing, all initiated through presence and instant messaging. Students and instructors can easily see who's online and available so they can instantly communicate with peers, colleagues, and experts.
- Voice Authoring (VA) Facilitates vocal instruction, collaboration, personalized coaching, and assessment. Easy podcasting allows instructors to create instant lectures and notes, while voice recordings provide thoughtful, quick feedback to students.

• Plan and Publish - Ability to prepare content and identify activities for Collaborate sessions ahead of time and creates a standalone multimedia recording that preserves interactivity or a video file in a wide variety of industry-standard formats:

Blackboard will also supplement such access by also providing various implementation and training services to facilitate the transition from Elluminate to Blackboard Collaborate, including, but not limited to, a two-day on-site engagement to examine the current Elluminate environment, evaluation of faculty use cases, development of a plan for change management to facilitate City Colleges of Chicago's transition, and conduct quarterly status checks to review progress and performance.

# BENEFIT TO CITY COLLEGES OF CHICAGO:

This solution will provide the District with access to technology that enables City Colleges of Chicago (CCC) to engage students in exciting new ways that keep students informed, involved and collaborating together through CCC's adoption of the fourth of Blackboard's six innovative platforms, while complementing the District's current environment consisting of Blackboard Learn, Blackboard Mobile and Blackboard Connect.

## **DELIVERABLES:**

Blackboard will provide a District-wide Blackboard Collaborate platform, including VoIP, Plan, Publish, IM and VA functionality. Blackboard will provide District-wide Blackboard Collaborate platform Enterprise Licensing, including VoIP, Plan and Publish, with IM and VA functionality that will be available for up to 8,000 users. Full implementation and services will be provided for the entire Collaborate Suite consisting of IM, VA and web conferencing products, including training and roll-out.

### **VENDOR SELECTION CRITERIA:**

Pursuant to State Law, all contracts for the purchase and delivery of data processing equipment, software and services are exempt from the District's competitive bidding requirements.

### **MBE/WBE COMPLIANCE:**

The Office of M/WBE Contract Compliance has reviewed the above agreement request and Blackboard, Inc. is the sole owner and manufacturer of a proprietary Web Based Video and Audio Conference Learning System for students and staff District-wide. There are no certified MBE or WBE subcontracting opportunities, and M/WBE Compliance recommends granting a waiver to be in compliance with the Board Approved Participation Plan.

### **GENERAL CONDITIONS:**

Inspector General – It shall be the duty of each party to the agreement to cooperate with the Inspector General for City Colleges of Chicago in any investigation conducted pursuant to the Inspector General's authority under Article 2, Section 2.7.4(b) of the Board Bylaws.

Ethics – It shall be the duty of each party to the agreement to comply with the applicable provisions of the Board's Ethics Policy adopted January 7, 1993, and as amended by the Board.

Contingent Liability – Pursuant to Section 7-14 of the Illinois Public Community College Act, all agreements authorized herein shall contain a clause that any expenditure beyond the current fiscal year is subject to appropriation in the subsequent fiscal year.

FINANCIAL: Total FY13 - 14: \$167,342.08 Source of Funds: Education Fund

Respectfully submitted,

Cheryl L. Hyman Chancellor

September 13, 2012 - Office of Information Technology – District Office