

30279

**ADOPTED - BOARD OF TRUSTEES COMMUNITY
COLLEGE DISTRICT NO. 508
MAY 12, 2010**

**BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of Illinois**

**TOUCHNET INFORMATION SYSTEMS, INC.
SOFTWARE SUPPORT AND MAINTENANCE SERVICES
OFFICE OF INFORMATION TECHNOLOGY
DISTRICT OFFICE**

THE CHANCELLOR

REPORTS

that in Board Report #29761, dated October 5, 2009, the Board approved a maintenance support agreement for the period of October 1, 2009 through June 30, 2010 with TouchNet Information Systems Inc. (TouchNet) for the payment gateway for credit card payments and the Interactive Voice Response (IVR) system which interfaces with the PeopleSoft Student Administration system; and

that TouchNet has submitted a proposal to provide software maintenance and support on the Payment Gateway suite of products that includes credit card processing and eCheck for the period of July 1, 2010 through June 30, 2011 at a cost not to exceed \$17,596.36; and

that OIT staff has determined that the proposal from TouchNet is reasonable and acceptable, and recommends approval of the software support and maintenance service agreement for the period indicated above; and

that this software support and maintenance agreement is exempt from the District's competitive bidding requirements; and

that the Office of M/WBE Contract Compliance has reviewed the above agreement and, there is no opportunity to subcontract to certified M/WBE vendors and TouchNet continues to work with certified M/WBE vendors on projects outside of this one, is recommending a waiver of compliance with the Board Approved Participation plan.

THE CHANCELLOR

RECOMMENDS

that the Board of Trustees authorize the Chairman to enter into an agreement with TouchNet Information Systems Inc. for software support and maintenance services for the period of July 1, 2010 through June 30, 2011 in a total amount not to exceed \$17,596.36.

FINANCIAL

FY11 \$17,596.36 – Education Fund 00003-0023001-00086-01000-0000000-534600

Respectfully submitted,

Cheryl L. Hyman
Chancellor