

29213
ADOPTED - BOARD OF TRUSTEES
COMMUNITY COLLEGE DISTRICT NO. 508
JANUARY 7, 2009

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of Illinois

FRONT RANGE SOLUTIONS INC.
OFFICE OF INFORMATION TECHNOLOGY
DISTRICT OFFICE
(RATIFICATION)

REPORTS

THE CHANCELLOR

that in Board Report 28429, dated December 6, 2007, the Board approved a software support agreement for the period of January 1, 2008 through December 31, 2008 with Front Range Solutions Inc. for their HEAT call tracking system which records information technology service requests and problem calls; and

that it is necessary for the Office of Information Technology and the college IT departments to continue to use the HEAT tracking system to manage day to day service requests and assign trouble tickets to technicians, and

that Front Range Solutions, the software developer, has proposed to provide the software maintenance of HEAT at a cost not to exceed \$19,695.30 for the period of January 1, 2009 through December 31, 2009; and

that OIT staff has determined that the proposal from Front Range Solutions Inc. with no increase in cost from the previous year is reasonable and acceptable, and recommends renewal of the software support and maintenance service agreement for the period indicated above; and

that this is a sole source procurement of software maintenance service and is therefore exempt from the District's competitive bidding requirements; and

that the Office of Contract Compliance has reviewed the above referenced software maintenance service and because Front Range Solutions is the developer of the software, and there are no certified MBE or WBE vendors capable of providing such services, and they have agreed to provide indirect participation with certified MBE and WBE vendors, they are deemed to be in compliance with the Board approved Participation Plan.

THE CHANCELLOR

RECOMMENDS

that the Board of Trustees approve the ratification of the renewal agreement with Front Range Solutions Inc. for software maintenance services for the period of January 1, 2009 through December 31, 2009 in an amount not to exceed \$19,695.30 and authorizes the Chairman of the Board to execute any documents pertaining to the software maintenance support agreement and professional services.

FINANCIAL

FY09 - \$9,847.65 - Educational Fund 00003- 0023001-00088-00000-0000000-534600
FY10 - \$9,847.65 - Educational Fund 00003- 0023001-00088-00000-0000000-534600

Respectfully submitted,

Wayne D. Watson ,
Chancellor