#### **29761** ADOPTED-BOARD OF TRUSTEES COMMUNITY COLLEGE DISTRICT NO. 508 OCTOBER 5, 2009

# BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508 County of Cook and State of Illinois

# TOUCHNET INFORMATION SYSTEMS, INC. SOFTWARE SUPPORT AND MAINTENANCE SERVICES OFFICE OF INFORMATION TECHNOLOGY DISTRICT OFFICE

#### THE CHANCELLOR

# **REPORTS** that in Board Report 29014, dated October 2, 2008, the Board approved a maintenance support agreement for the period of October 1, 2008 through September 30, 2009 with TouchNet Information Systems Inc. (TouchNet) for the payment gateway for credit card payments and the Interactive Voice Response (IVR) system which interfaces with the PeopleSoft Student Administration system; and

that TouchNet has submitted a proposal to provide software maintenance and support for the period of October 1, 2009 through June 30, 2010 for a cost not to exceed \$21,489.10; and

that OIT staff has determined that the proposal from TouchNet is reasonable and acceptable, and recommends approval of the software support and maintenance service agreement for the period indicated above; and

that this software support and maintenance agreement is exempt from the District's competitive bidding requirements; and

that the Office of M/WBE Contract Compliance has reviewed the above agreement and, there is no opportunity to subcontract to certified M/WBE vendors and TouchNet continues to work with certified M/WBE vendors on projects outside of this one, is recommending a waiver of compliance with the Board Approved Participation plan.

# THE CHANCELLOR

- **RECOMMENDS** that the Board of Trustees authorize the Chairman to enter into an agreement with TouchNet Information Systems Inc. for software support and maintenance services for the period of October 1, 2009 through June 30, 2010 in a total amount not to exceed \$21,489.10.
- **FINANCIAL** \$21,489.10 Education Fund 00003-0023001-00086-01000-0000000-534600

# Respectfully submitted:

Deidra J. Lewis Interim Chancellor

October 5, 2009 – Office of Information Technology – District Office