

**29014**  
**ADOPTED - BOARD OF TRUSTEES**  
**COMMUNITY COLLEGE DISTRICT NO. 508**  
**OCTOBER 2, 2008**

**BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508**  
**County of Cook and State of Illinois**

**TOUCHNET INFORMATION SYSTEMS, INC.**  
**SOFTWARE SUPPORT AND MAINTENANCE SERVICES**  
**OFFICE OF INFORMATION TECHNOLOGY**  
**DISTRICT OFFICE**

**THE CHANCELLOR**

**REPORTS**

that in Board Report 28329, dated October 3, 2007, the Board approved a maintenance support agreement for the period of October 1, 2007 through September 30, 2008 with TouchNet Information Systems Inc. (TouchNet) for the payment gateway for credit card payments and the Interactive Voice Response (IVR) system which interfaces with the PeopleSoft Student Administration system; and

that TouchNet has submitted a proposal to provide software maintenance and support for the period of October 1, 2008 through September 30, 2009 for a cost not to exceed \$26,904.91; and

that OIT staff has determined that the proposal from TouchNet is reasonable and acceptable, and recommends approval of the software support and maintenance service agreement for the period indicated above; and

that this software support and maintenance agreement is exempt from the District's competitive bidding requirements; and

that the Office of M/WBE Contract Compliance has reviewed the above referenced software support and maintenance agreement and has determined after a diligent search in the Chicagoland area that there are no certified MBE or WBE firms that are direct providers of a gateway system for credit card payments with an interactive Voice Response System that interfaces with PeopleSoft Student Administration system, and since Touchnet Information Systems, Inc. is using MBE and WBE vendors to provide indirect services outside of this project, therefore, it is recommended that they be deemed in compliance with the Board approved Participation Plan.

**THE CHANCELLOR**

**RECOMMENDS**

that the Board of Trustees authorize the Chairman to enter into an agreement with TouchNet Information Systems Inc. for software support and maintenance services for the period of October 1, 2008 through September 30, 2009 in a total amount not to exceed \$26,904.91.

**FINANCIAL**

Not to exceed \$26,904.91 – Educational Fund 00003-0023001-00086-01000-0000000-534600

**Respectfully submitted:**

**Wayne D. Watson**  
**Chancellor**