

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of IllinoisTOUCHNET INFORMATION SYSTEMS, INC.
SOFTWARE SUPPORT AND MAINTENANCE SERVICES
OFFICE OF INFORMATION TECHNOLOGY
DISTRICT OFFICE

THE CHANCELLOR

REPORTS

that in Board Report 26919, dated September 8, 2005, the Board approved a maintenance support agreement with TouchNet Information Systems Inc. (TouchNet) for the payment gateway for credit card payments and the Interactive Voice Response (IVR) system which interfaces with the PeopleSoft Student Administration system; and

that TouchNet has submitted a proposal to provide software maintenance and support for the period of October 1, 2006 through September 30, 2007 for a cost not to exceed \$23,301.36; and

that OIT staff has determined that the proposal from TouchNet is reasonable and acceptable, and recommends approval of the software support and maintenance service agreement for the period indicated above; and

that this software support and maintenance agreement is exempt from the District's competitive bidding requirements; and

that the Office of MWBE Contract Compliance has reviewed the above referenced software and maintenance agreement and has determined that since there are no MBE or WBE vendors that provide a gateway for credit card payments and an interactive Voice Response that interfaces with PeopleSoft Student Administration system, it is recommended that a waiver from compliance with the Board approved Participation Plan be granted.

THE CHANCELLOR

RECOMMENDS

that the Board of Trustees authorize the Chairman to enter into an agreement with TouchNet Information Systems Inc. for the period October 1, 2006 through September 30, 2007 for software support and maintenance services in a total amount not to exceed \$23,301.36.

FINANCIAL

Not to exceed \$23,301.36 – Educational Fund 00003-0023001-80000-00000-00000000-530000

Respectfully submitted:

Wayne D. Watson
Chancellor

October 5, 2006 – Office of Information Technology – District Office