

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of Illinois

TOUCHTONE VOICE RESPONSE STUDENT REGISTRATION SYSTEM
ALL COLLEGES AND DISTRICT OFFICE

THE CHANCELLOR

REPORTS

that in Board Report 17869, dated May 5, 1994 the Board approved the implementation of the student telephone registration system (STARS) through Syntellect Corporation, Phoenix, AZ, for a total cost of \$95,000 which included hardware, software, implementation support, and training; and

that there is a need to upgrade the existing STARS system at this time for Year 2000 compliance and so that the system will accurately process student credit card payments; Syntellect Corporation has proposed to upgrade the current system, including hardware and software (\$27,666), and an annual maintenance agreement (\$17,702) for a total cost of \$45,368.00; OIT has reviewed the proposal from Syntellect and finds it to be acceptable; and

that Syntellect has met the District's MBE requirements and has made good faith efforts to meet the WBE requirement.

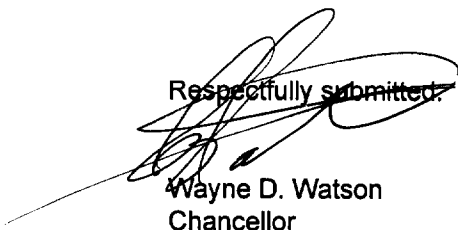
THE CHANCELLOR

RECOMMENDS

that the Board of Trustees approves the issuance of a purchase order in the total amount of \$45,368.00 to Syntellect Corporation, Phoenix, AZ for the upgrade of the District's STARS registration system, plus travel and expense reimbursement not to exceed \$4,536.00 and that the Board of Trustees authorizes the Vice Chairman and Assistant Secretary to execute any documents pertaining to the above agreement on behalf of the Board.

FINANCIAL \$49,904.00 - PBC Fund

Respectfully submitted:


Wayne D. Watson
Chancellor

April 6, 2000

COLLEGE REVIEW: _____ REQ. NO. _____
President

CENTRAL OFFICE REVIEWS & DATES SIGNED:

<u> </u> Purchasing Date <u>3/30</u>	<u> </u> Contract Compl.	<u> </u> Legal	<u> </u> Board Office
<u> </u> Finance Date _____	<u> </u> Admin. Svcs.	<u> </u> Academic Aff.	<u> </u> Other <u>3-30-2000</u>

OIT-Syntellect.doc

TOUCHTONE VOICE RESPONSE STUDENT REGISTRATION SYSTEM
ALL COLLEGES AND DISTRICT OFFICE

*Hold for
Signatures*

THE CHANCELLOR

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_____ Purchasing Date	_____ Contract Compl.	_____ Legal	_____ Board Office
_____ Finance Date	_____ Admin. Svcs.	_____ Academic Aff.	_____ Other

OIT-Syntellect.doc

3-31-00
Regina Hawkins
- This is the revised Board Report with Carlton McGea's signature.
MS

DISTRICT NO. 508
County of Cook and State of Illinois

STUDENT REGISTRATION SYSTEM
COLLEGES AND DISTRICT OFFICE

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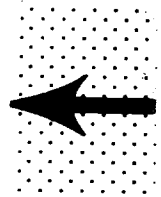
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April 6, 2000

COLLEGE REVIEW: _____ President REQ. NO. _____

CENTRAL OFFICE REVIEWS & DATES SIGNED:

Purchasing Date	Contract Compl.	Legal 3-31-00	Board Office
Finance Date 3-31-00	Admin. Svcs.	Academic Aff.	Other 3-30-2000

OIT-Syntellect.doc

TOUCHTONE VOICE RESPONSE STUDENT REGISTRATION SYSTEM
ALL COLLEGES AND DISTRICT OFFICE

THE CHANCELLOR

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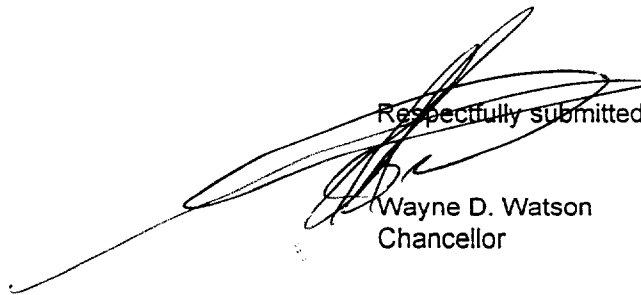
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FINANCIAL \$45,368.00 - PBC Fund

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Chancellor

April 6, 2000

COLLEGE REVIEW: _____ President _____ REQ. NO. _____

CENTRAL OFFICE REVIEWS & DATES SIGNED:

Purchasing _____	Contract Compl. _____	Legal <u>W.D.W.</u>	Board Office _____
Date _____			
<u>P.W.</u>		<u>W.D.W.</u>	<u>WR (W.D.W.)</u>
Finance _____	Admin. Svcs. _____	Academic Aff. _____	Other _____
Date <u>3-24-00</u>			

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JUSTIFICATION

The Student Telephone Automated Registration System (STARS) is not Y2K compliant, and will require upgrading to function correctly. An increasing number of students are using this registration feature. As we move more toward featuring distance learning the ability to register students through STARS will become more of a necessity.

Because we did not continue maintenance coverage on STARS we are required to restore that coverage (\$17,702) in order to get the required upgrade (\$27,666).

17869

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of Illinois

ADOPTED
BOARD OF TRUSTEES OF
COMMUNITY COLLEGE DISTRICT NO. 508

TOUCHTONE VOICE RESPONSE REGISTRATION SYSTEM
ALL COLLEGES AND CENTRAL OFFICE

MAY 5, 1994

COUNTY OF COOK
AND STATE OF ILLINOIS

THE CHANCELLOR

REPORTS that the colleges desire a Touchtone Voice Response Registration (TT/VRR) system to provide enhanced registration services to the students of all campuses; and

that the TT/VRR system will physically reside in the same building that houses the host computer and will service all CCC campuses; and

that the implementation of said system will begin with the procurement of a pilot system with an initial "go live" date of July 1, 1994 with a selected pilot group of students from Truman College; and

that the implementation will be conducted in phases and that at the end of the pilot period, an evaluation will be made to determine when all colleges will participate in the TT/VRR registration process; and

that the Office of Information Technology (OIT), after conducting due diligence, selected Syntellect, who will provide the hardware, software, implementation support, and training for a cost not to exceed \$95,000 for the pilot program; and

that the Office of Contract Compliance states that Syntellect meets the MBE requirement for this project, and has made a commitment to meet the District's WBE goal.

THE CHANCELLOR

RECOMMENDS that the Board of Trustees authorizes the Chancellor to negotiate an agreement with Syntellect and to issue a purchase order for the implementation of a TT/VRR system with the understanding that the commitment of costs for the pilot program is not to exceed the above stated maximum price.

FINANCIAL:

Central Office Review:

Respectfully submitted,

Office of Finance and Administration

Ronald J. Temple
Chancellor

Office of General Counsel

May 5, 1994

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of Illinois

TOUCHTONE VOICE RESPONSE STUDENT REGISTRATION SYSTEM
ALL COLLEGES AND DISTRICT OFFICE

THE CHANCELLOR

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Wayne D. Watson
Chancellor

April 6, 2000

COLLEGE REVIEW: _____ REQ. NO. _____
President

CENTRAL OFFICE REVIEWS & DATES SIGNED:

 Purchasing Date <u>3/26/00</u>	Contract Compl. _____	Legal _____	Board Office _____
Finance _____	Admin. Svcs. _____	Academic Aff. _____	Other <u>WR (WDM)</u>
Date _____			

OIT-Syntellect.doc

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17869

BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
 County of Cook and State of Illinois

ADOPTED
 BOARD OF TRUSTEES OF
 COMMUNITY COLLEGE DISTRICT NO. 508
 MAY 5, 1994

TOUCHTONE VOICE RESPONSE REGISTRATION SYSTEM
 ALL COLLEGES AND CENTRAL OFFICE

THE CHANCELLOR

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May 5, 1994