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BOARD OF TRUSTEES OF COMMUNITY COLLEGE DISTRICT NO. 508
County of Cook and State of Illinois

CUSTOMER SERVICE TRAINING FOR DOMINICK'S FINER FOODS
WASHINGTON COLLEGE

THE CHANCELLOR

REPORTS

that from August 10 to August 25, the Economic Development Department of HWC conducted a Key Skills/Customer Service Program for Dominick's Finer Foods for potential employees of the new Near North/Cabrini Green location (Division and Sedgwick); and

that 116 residents of the Cabrini Green Community participated in the two week program which addressed such issues as customer service, interviewing skills, business communications, workplace issues, balancing work and home; and

that the program was done in conjunction with the Mayor's Office of Workforce Development and the Care Center; and

that the program directly resulted in 111 trained individuals getting jobs with Dominick's Finer Foods; and

that this is the first time that matching funds were garnered from the TIF district client in that district; and

that on September 22, HWC staff participated in the store ribboncutting ceremony with Dominick's CEO Bob Mariano and Mayor Richard Daley.

Respectfully submitted,

Wayne D. Watson
Chancellor

October 1, 1998