

Quote Date: 5/24/2022
Quote Number: QUO-170000-G1W1

Service & Maintenance/Extended Warranty Quote

Invoice To:

City Colleges Of Chicago - Main
Daniel Enoch
180 N. Wabash Ave.
Chicago IL 60601
US

denoch2@ccc.edu
Tel: 312-553-2651

System Main Location:

City Colleges Of Chicago - Main - Attn: Accounts Payable
Daniel Enoch
180 N. Wabash Ave.
Chicago IL 60601
US

Contract Number: US-US31930-C001
Term: 8/11/2022 - 8/10/2023
Renewal and Consolidation

Item ID	Item Type	Quantity	Sale Price (USD)	Sub Total
SUP000002-000-US	ANNUAL SUPPORT & MAINTENANCE Contract Term: Aug 11, 2022 - Aug 10, 2023	1.000	\$25,147.17	\$25,147.17
			Total (Less Sales Tax):	\$25,147.17

bibliothecca Contact:

Contract Team
Service-renewals-us@bibliothecca.com
Tel: 800-328-0067

Terms & Conditions:

Service and Maintenance prices exclude any applicable sales tax. If tax-exempt, a copy of Tax Exemption Certificate is required with Purchase Order for all tax-exempt customers.

Terms are NET 30 Days from Date of Invoice.

Quotes are good for 180 days.

Quote Date: 5/24/2022
 Quote Number: QUO-170000-G1W1



Service & Maintenance/Extended Warranty Quote

Location	Asset Name	Serial #	Start Date	End Date	Price
Dawson Technical Institute of Kennedy King College	Tattle-Tape gate Direct mount, 2 aisle	4100002161	8/11/2022	8/10/2023	\$1,749.00
Dawson Technical Institute of Kennedy King College	Tattle-Tape gate Direct mount, 2 aisle	4100002178	8/11/2022	8/10/2023	\$1,749.00
Dawson Technical Institute of Kennedy King College	staffConnect™ gate Individual License (Year 1)	License	8/11/2022	8/10/2023	\$99.00
Dawson Technical Institute of Kennedy King College	staffConnect™ gate Individual License (Year 1)	License	8/11/2022	8/10/2023	\$99.00
Dawson Technical Institute of Kennedy King College	libraryConnect devices, 1 year subscription, 1-5 devices	License	8/11/2022	8/10/2023	\$498.00
City Colleges Of Chicago - Kennedy King College	RFID Detection Sys:9102DM	91202563	10/1/2022	8/10/2023	\$1,666.50
City Colleges Of Chicago - Kennedy King College	RFID STF WKSTN:895	P1214662	10/1/2022	8/10/2023	\$179.43
City Colleges Of Chicago - Kennedy King College	RFID STF WKSTN:895	P1214661	10/1/2022	8/10/2023	\$179.43
City Colleges Of Chicago - Kennedy King College	RFID STF WKSTN:895	P1214659	10/1/2022	8/10/2023	\$179.43
City Colleges Of Chicago - Kennedy King College	RFID STF WKSTN:895	P1214658	10/1/2022	8/10/2023	\$179.43
City Colleges Of Chicago Truman College	Detection System:3501DM	35114449	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago Malcolm X College Library	Workstation:943	94009988	10/1/2022	8/10/2023	\$233.52
City Colleges Of Chicago Malcolm X College Library	Workstation:943	94009987	10/1/2022	8/10/2023	\$233.52
City Colleges Of Chicago Malcolm X College Library	Detection System:3801DM	38112019	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago Malcolm X College Library	Detection System:3502DM	35214459	10/1/2022	8/10/2023	\$1,576.97
City Colleges Of Chicago Malcolm X College Library	Detection System:3502DM	35214457	10/1/2022	8/10/2023	\$1,576.97
City Colleges Of Chicago Malcolm X College Library	Detection System:3501DM	35114456	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago Malcolm X College Library	Detection System:3501DM	35114455	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago - Wilbur Wright College	Detection System:3502DM	35214465	10/1/2022	8/10/2023	\$1,576.97
City Colleges Of Chicago - Wilbur Wright College	Detection System:3501DM	3511446	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago - Wilbur Wright College	Detection System:3501DM	3511444	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago - Wilbur Wright College	Detection System:3501DM	35114462	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago Richard J Daley College	Detection System:3801DM	38112020	10/1/2022	8/10/2023	\$1,126.15
City Colleges Of Chicago Richard J Daley College	Bookcheck:942	94010001	10/1/2022	8/10/2023	\$233.52
City Colleges Of Chicago Malcolm X College Library	Detection System:3803DM	38312467	10/1/2022	8/10/2023	\$2,027.79
City Colleges Of Chicago - Arturo Velasquez Institute	Bookcheck:942	94011255	10/1/2022	8/10/2023	\$233.52
City Colleges Of Chicago - Harold Washington College	Tattle-Tape gate Direct mount, 2 aisle	4100000129	10/1/2022	8/10/2023	\$1,576.97
City Colleges Of Chicago - Wilbur Wright College	Tattle-Tape™ bookcheck On-counter	940R001020	10/1/2022	8/10/2023	\$222.81
City Colleges Of Chicago - Kennedy King College	Tattle-Tape resensitizer 120V	FS-CCC-WKSTN-001	1/4/2023	8/10/2023	\$67.20

Quote Date: 5/24/2022
Quote Number: QUO-170000-G1W1

Service & Maintenance/Extended Warranty Quote

Service & Maintenance/Extended Warranty Quote

Terms & Conditions Continued:

WHAT IS COVERED:

Hardware: In consideration of payment of the agreement price, Bibliotheca will furnish labor and replacement parts necessary to maintain the Equipment specified in this agreement in proper operating condition during the term of this agreement, provided that the Equipment is installed by an authorized Bibliotheca Service Provider and used as directed. This Service Agreement covers Equipment failure during normal usage. Bibliotheca agrees to provide:

- On-site remedial maintenance during On-Site Coverage Hours (except for depot repair agreements) When Bibliotheca is notified that the Equipment is not in good working order. Bibliotheca will provide a toll-free telephone number for Customer to place, and Bibliotheca will receive, Equipment maintenance service calls twenty-four (24) hours per day, seven (7) days per Week.
- All labor, service parts and Equipment modifications Bibliotheca deems necessary to maintain the Equipment in good working order. All service parts will be furnished on an exchange basis and will be new parts or parts of equal quality. For certain Equipment, Bibliotheca reserves the right to replace the entire unit with new equipment or equipment of equal quality when Bibliotheca determines that replacement is more economical than on-site repair. All Equipment and service parts removed for replacement become the property of Bibliotheca.

Software: In consideration of payment of the agreement price, Bibliotheca will furnish over-the-phone software support and remote troubleshooting of the Bibliotheca Software specified in this agreement as well as updates necessary to maintain the Bibliotheca Software specified in this agreement in proper operating condition during the term of this agreement, provided that the Bibliotheca Software is installed and used as directed. Bibliotheca agrees to provide:

- All software configuration modifications Bibliotheca deems necessary to maintain the Bibliotheca Software in good working order
- Bibliotheca Software updates
- Internet Filter list updates (as applicable)
- A toll-free telephone number for Customer to place and Bibliotheca to receive software support calls. Over-the-phone software support calls may be placed twenty-four (24) hours per day, seven (7) days per week. Calls will be addressed during Bibliotheca Software Support Coverage Hours in the order they were received.

WHAT IS NOT COVERED: The basic maintenance fee does not include and Bibliotheca is not obligated to provide or perform repair of damage or increase in service time caused by (i) failure of Customer to provide continually a proper operating environment and supply of power as prescribed by the Equipment manufacturer; (ii) accident; (iii) Acts of God, including but not limited to fire, flood, water, wind and lightning; (iv) neglect, abuse or misuse; (v) failure of Customer to follow Bibliotheca's published operating instructions; (vi) modification, service or repair of the Equipment by other than Bibliotheca authorized personnel; (vii) use of Equipment for purposes other than for which designed; (viii) painting or refinishing the equipment; (ix) relocation of the equipment; (x) replacement of broken or damaged cabinetry; to include items such as lattices, base covers, book check covers, etc.; (xi) electrical work external to the Equipment; (xii) cosmetic restoration (e.g., filling of holes in floor or walls, plugging or wire run openings, removal of tape residue, etc.) after removal or relocation of equipment for any reason; (xiii) restoration of Equipment performance when it has been degraded by placement of unauthorized interference sources within the affected range of said equipment; (xiv) service requests related to use of markers (strips) other than those manufactured by Bibliotheca or its authorized distributor(s), (xv) modification, or repair of the Bibliotheca Software by other than Bibliotheca authorized personnel; (xvi) use of the Bibliotheca Software for purposes other than for which designed; (xvii) virus / hacker activity; (xviii) Non- Bibliotheca Software related updates and upgrades including, but not limited to, Operation System, Anti-Virus, Intrusion Detection. (xix) labor or materials associated with consumables such as receipt printer paper, separator jaws, patron counter batteries, and similar items.

RENEWAL: This agreement is NOT automatically renewable. If a renewal agreement is offered by Bibliotheca, the agreement price quoted will reflect the age of the product and the service costs at the time of renewal.

ENTIRE AGREEMENT: This instrument sets forth the entire agreement between the parties, and no representation, promise or condition not contained herein shall modify these terms whether made prior to or subsequent to the execution of this agreement.

Submit Purchase Order by fax to 1-877-689-2269 or by email to service-renewals-us@bibliotheca.com.

Accepted By: _____

Accepted Date: _____

Customer Purchase Order Number: _____