

April 12, 2022 ADDENDUM NO. 3 SEALED BID #WM2201-SIGN LANGUAGE INTERPRETATION SERVICES

ONE (1) ORIGINAL SIGNATURE HARD COPY AND ONE (1) USB DRIVE OF THE BID TO BE SUBMITTED

Attn: William Moore, Contract Administrator

Addendum Item No. 1

Questions, Responses and Clarification of Information

- 1. Can companies from Outside USA apply for this? (like, from India or Canada)
 International companies must meet all requirements of providing services within the United States,
 Illinois and local law, including but not limited to registration with State of Illinois agencies. International
 companies must be able to provide interpreters for in person services when required by CCC, and such
 interpreters must be licensed with the State of Illinois and meet all other requirements of the RFP.
- 2. Do the interpreters need to come over there for meetings?

 Interpreters must be available for services set forth in the RFP which requires an Interpreter to appear in person
- **3.** Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada) Please see the response above to Question Number 1.
- **4.** Can we submit the proposals via email? CCC does not accept electronic proposals at this time.
- **5.** Who is your current provider(s) of ASL onsite services? Chicago Area Interpreter Referral Services (CAIRS)

6. What are the current ASL onsite interpreting rates for your onsite provider(s)? Please see the following link for the rates provided by the incumbent when CCC issued a solicitation in 2019.

34280.pdf (ccc.edu)

7. If you have multiple locations, what is the usage by location?

We have 7 locations around Chicago, and usage varies by semester. Students can register at any of the campuses. However, we do have VRI, Hybrid, and in-person courses. More information about our college locations can be found www.ccc.edu.

- **8.** Do you require specialty ASL interpreting services for Legal, Tactile, CDI or any other interpreting type? We don't require any specialty, but a pool of interpreters with a variety of skills is an asset.
- 9. What percentage of your interpreting assignments are for last minute needs (less than 2 full business days' notice)?

We don't have any data on this, but our requests are primarily for semester-long courses.

- 10. What is the average length of an interpreting assignment?

 Courses can be between 1 hour to 6+ hours depending on the student's educational goals.
- 11. I was reading over your bid for Sign Language Interpretation Services and was curious if there was a bid for captioning services?

The current bid does not include captioning services and currently there are no bids for captioning services.

END OF ADDENDUM