

# CITY COLLEGES<sup>®</sup>

## OF CHICAGO

JUNE 23, 2023  
ADDENDUM NO. 1

RFP #NC2304 – CAPTION ACCESS REALTIME TRANSLATION (“CART”) SERVICES  
FOR THE OFFICE OF PROCUREMENT

**ONE (1) ORIGINAL SIGNATURE HARD COPY AND TWO (2) USB DRIVES  
OF THE RESPONSE TO BE SUBMITTED**

All responses shall be addressed and returned to:

City Colleges of Chicago  
Dawson Technical Institute - Procurement Services  
3901 S. State Street, Room 102  
Chicago, IL 60609

Attn: Nanzi Cantero, Senior Contract Administrator

***Proposals must be received no later than 12:00 p.m. CDT, Wednesday, July 19, 2023***

---

### **Part I – Questions and Answers**

1. Can we list all deaf services we offer, beyond CART services also?

***A: No, at this time we are only requesting information as identified in the scope of Services.***

2. To be most competitive, what is the current vendor's hourly rate?

***A: City Colleges does not supply current pricing for goods or services. Proposers' hourly rate should be in alignment with the scope of services as described in the RFP.***

3. Are we able to submit the bid to your email in full or do we need to mail it in?

***A: Proposals will not be accepted in electronic form. As indicated on page 1 of the RFP document, All responses shall be addressed and returned to the address indicated on page 1.***

4. Are CART services **preferred** onsite or are they **required** to be onsite, online or both?

***A: The selected vendor will schedule caption services through Student Accessibility Services, which is located within Office of Student Experience at the District Office. The selected firm will service deaf and hard of hearing students as needed by request as a reasonable accommodation both on campus and remotely.***

**END OF ANNOUNCEMENT**

**Please acknowledge receipt of all Addenda in the Executive Summary Introduction letter of your RFP responses.**