

3/22/2023

Daniel Enoch City Colleges of Chicago 226 West Jackson Blvd. Chicago, IL 60606

RE: Bibliotheca Sole Source Letter

Dear Daniel:

This sole source letter is to confirm that Bibliotheca provides certain products that are unique to the library market, and as such, can only be supported and maintained by Bibliotheca technicians for optimal performance and durability.

Furthermore, the costs associated with continuing to use Bibliotheca as your support and maintenance provider are significantly less, as Bibliotheca technicians would not require any additional training and would already have the required parts and tools.

Sincerely,

Mary K Zilles, VP of Business Development & Sales Administration

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