



Service & Maintenance/Extended Warranty Quote

Bill To

City Colleges of Chicago
 Maria Delgado
 Arturo Velasquez Institute
 2800 S Western Avenue
 Chicago IL 60608
 United States

Ship To

City Colleges of Chicago
 Maria Delgado
 Arturo Velasquez Institute
 2800 S Western Avenue
 Chicago IL 60608
 United States

Quote **QUO-US10738**

Date 03/15/2023

Customer: C0000539-US

Payment Terms: Net 30 Days

Quote Expiration: 08/12/2023

Contract Number: 17158

Term: 08/11/2023 - 08/10/2024

Item	Quantity	Net Price	Net Extended
3502DM 35214465 City Colleges Of Chicago - Wilbur Wright College October 01, 2023 - August 10, 2024	1	1,581.99	1,581.99
3502DM 35214458 City Colleges Of Chicago Malcolm X College Library August 11, 2023 - August 10, 2024	1	1,833.10	1,833.10
3502DM 35214459 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	1,581.99	1,581.99
3502DM 35214457 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	1,581.99	1,581.99
3801DM 38112019 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
3801DM 38112020 City Colleges Of Chicago Richard J Daley College October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
942 94011255 City Colleges Of Chicago - Arturo Velasquez Institute October 01, 2023 - August 10, 2024	1	234.27	234.27



Item	Quantity	Net Price	Net Extended
942 94010001 City Colleges Of Chicago Richard J Daley College October 01, 2023 - August 10, 2024	1	234.27	234.27
943 94009988 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	234.27	234.27
943 94009987 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	234.27	234.27
895 P1214662 City Colleges Of Chicago - Kennedy King College October 01, 2023 - August 10, 2024	1	171.74	171.74
895 P1214661 City Colleges Of Chicago - Kennedy King College October 01, 2023 - August 10, 2024	1	171.74	171.74
895 P1214659 City Colleges Of Chicago - Kennedy King College October 01, 2023 - August 10, 2024	1	171.74	171.74
895 P1214658 City Colleges Of Chicago - Kennedy King College October 01, 2023 - August 10, 2024	1	171.74	171.74
9102DM 91202563 City Colleges Of Chicago - Kennedy King College October 01, 2023 - August 10, 2024	1	1,581.99	1,581.99
3803DM 38312467 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	2,034.25	2,034.25
3501DM 3511446 City Colleges Of Chicago - Wilbur Wright College October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
3501DM 3511444 City Colleges Of Chicago - Wilbur Wright College October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
Tattle-Tape gate Direct mount, 2 aisle 4100002161 Dawson Technical Institute of Kennedy King College August 11, 2023 - August 10, 2024	1	1,749.00	1,749.00



Item	Quantity	Net Price	Net Extended
Tattle-Tape gate Direct mount, 2 aisle 4100002178 Dawson Technical Institute of Kennedy King College August 11, 2023 - August 10, 2024	1	1,749.00	1,749.00
staffConnect™ gate Individual License (Year 1) License Dawson Technical Institute of Kennedy King College August 11, 2023 - August 10, 2024	1	99.00	99.00
staffConnect™ gate Individual License (Year 1) License Dawson Technical Institute of Kennedy King College August 11, 2023 - August 10, 2024	1	99.00	99.00
libraryConnect devices, 1 year subscription, 1-5 devices License Dawson Technical Institute of Kennedy King College August 11, 2023 - August 10, 2024	1	498.00	498.00
Tattle-Tape gate Direct mount, 2 aisle 4100000129 Harold Washington College October 01, 2023 - August 10, 2024	1	1,581.99	1,581.99
3501DM 35114462 City Colleges Of Chicago - Wilbur Wright College October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
3501DM 35114456 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
3501DM 35114455 City Colleges Of Chicago Malcolm X College Library October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
3501DM 35114449 City Colleges Of Chicago Truman College October 01, 2023 - August 10, 2024	1	1,129.74	1,129.74
Tattle-Tape bookcheck On-counter 940R001020 City Colleges Of Chicago - Wilbur Wright College October 01, 2023 - August 10, 2024	1	223.52	223.52
		Total:	26,856.78
		Currency:	US Dollar



Terms and Conditions

WHAT WE WILL DO:

Hardware: In consideration of payment of the agreement price, and according to service level purchased, Bibliotheca will furnish labor and replacement parts necessary to maintain the Equipment specified in this agreement in proper operating condition during the term of this agreement, provided that the Equipment is installed by an authorized Bibliotheca Service Provider and used as directed. This Service Agreement covers Equipment failure during normal usage. Bibliotheca agrees to provide:

- On-site remedial maintenance during On-Site Coverage Hours (except for depot repair agreements) When Bibliotheca is notified that the Equipment is not in good working order. Bibliotheca will provide a toll-free telephone number for Customer to place, and Bibliotheca will receive equipment maintenance service calls twenty-four (24) hours per day, seven (7) days per Week.
- All labor, service parts and Equipment modifications Bibliotheca deems necessary to maintain the Equipment in good working order. All service parts will be furnished on an exchange basis and will be new parts or parts of equal quality. For certain Equipment, Bibliotheca reserves the right to replace the entire unit with new equipment or equipment of equal quality when Bibliotheca determines that replacement is more economical than on-site repair. All Equipment and service parts removed for replacement become the property of Bibliotheca.

Software: In consideration of payment of the agreement price, Bibliotheca will furnish over-the-phone software support and remote troubleshooting of the Bibliotheca Software specified in this agreement as well as updates necessary to maintain the Bibliotheca Software specified in this agreement in proper operating condition during the term of this agreement, provided that the Bibliotheca Software is installed and used as directed. Bibliotheca agrees to provide:

- All software configuration modifications Bibliotheca deems necessary to maintain the Bibliotheca Software in good working order
- Bibliotheca Software updates
- Internet Filter list updates (as applicable)
- A toll-free telephone number for Customer to place and Bibliotheca to receive software support calls. Over-the-phone software support calls may be placed twenty-four (24) hours per day, seven (7) days per week. Calls will be addressed during Bibliotheca Software Support Coverage Hours in the order they were received.

WHAT IS NOT COVERED: The basic maintenance fee does not include and Bibliotheca is not obligated to provide or perform repair of damage or increase in service time caused by (i) failure of Customer to provide continually a proper operating environment and supply of power as prescribed by the Equipment manufacturer; (ii) accident; (iii) Acts of God, including but not limited to fire, flood, water, wind and lightning; (iv) neglect, abuse or misuse; (v) failure of Customer to follow Bibliotheca's published operating instructions; (vi) modification, service or repair of the Equipment by other than Bibliotheca authorized personnel; (vii) use of Equipment for purposes other than for which designed; (viii) painting or refinishing the equipment; (ix) relocation of the equipment; (x) replacement of broken or damaged cabinetry; to include items such as lattices, base covers, book check covers, etc.; (xi) electrical work external to the Equipment; (xii) cosmetic restoration (e.g., filling of holes in floor or walls, plugging or wire run openings, removal of tape residue, etc.) after removal or relocation of equipment for any reason; (xiii) restoration of Equipment performance when it has been degraded by placement of unauthorized interference sources within the affected range of said equipment; (xiv) service requests related to use of markers (strips) other than those manufactured by Bibliotheca or its authorized distributor(s), (xv) modification, or repair of the Bibliotheca Software by other than Bibliotheca authorized personnel; (xvi) use of the Bibliotheca Software for purposes other than for which designed; (xvii) virus / hacker activity; (xviii) Non- Bibliotheca Software related updates and upgrades including, but not limited to, Operation System, Anti-Virus, Intrusion Detection. (xix) labor or materials associated with consumables such as receipt printer paper, separator jaws, patron counter batteries, and similar items.

RENEWAL: This agreement is NOT automatically renewable. If a renewal agreement is offered by Bibliotheca, the agreement price quoted will reflect the age of the product and the service costs at the time of renewal.

ENTIRE AGREEMENT: This instrument sets forth the entire agreement between the parties, and no representation, promise or condition not contained herein shall modify these terms whether made prior to or subsequent to the execution of this agreement.

Submit Purchase Order by fax to 1-877-689-2269 or by email to service-renewals-us@bibliotheca.com.

Accepted By: _____

Accepted Date: _____

Customer Purchase Order Number: _____